



# Board of Trustees

January 29, 2019

Committee Meetings  
&  
Board Packet

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TO: Robert E. DeJournett, President,  
and all other Board Members

FROM: Dawn Distler, Executive Director/Assistant Secretary-Treasurer

DATE: January 18, 2019

RE: Monthly Update

Board Members,

This is a month to be #METROProud. This is a new hashtag brought to us by one of our own, Melissa Barna. There is a new feeling in the air. Every department has a new energy, a new boost to their morale, a new team feeling. It's contagious. Old and new are becoming part of how we stand METRO Proud! This month we will honor one operator for 20 years of safe driving, 2 operators and 1 officer who jumped into action to assist a toddler with a disability who was wandering the streets of Akron on a cold morning, and a former operator who messaged me about helping those in our community who are gravely affected by the government shutdown. The buzz and excitement of the team as they worked diligently throughout Winter Storm Harper to keep Summit County and the communities we serve moving. People are taking notice. One of Summit County's cabinet members tweeted about a SCAT operator who assisted a visually impaired passenger into a bank on Main Street - surprised that this was the standard METRO has set and that it is our performance on a daily basis. Our first group of new SSO operators went into service on their own and the second group began their training this month. We are planning our next "Official-ly on Board" rides. Our Leadership Team continued its group rides by interacting with bus operators and passengers along the route chosen by a team member. Our Leadership Team is also excited about our upcoming retreat with you on February 25<sup>th</sup> at the Downtown Akron Partnership offices.

This is an exciting time and we are #METROProud!  
Yours in accessible transportation,

Dawn Distler  
Executive Director

The following Resolutions will be presented at the upcoming Board Meeting:

<u>Committee</u>	<u>Res No.</u>	<u>Authorizing</u>
Rail	2019-01	a renewal of the CVSR (Cuyahoga Valley Scenic Railroad) agreement.

## **NOVEMBER 2018 OPERATIONS REPORT**

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The training hours for the month of November 2018 totaled 201. The training consisted of New Hire Training, Refresher Training, Line-Service training, Specialty Training and Mandatory Training per the Preventable Accident Policy.

On Thursday, November 1<sup>st</sup>, 2018, Executive Director Dawn Distler, Director of Operations De-Havilland McCall, Chief Dispatcher Jamie Saylor, and Executive Board of T.W.U. (Transport Workers Union of America) had the opportunity to have a round table discussion regarding various concerns. The dialogue was productive and there are plans to have more meetings of this nature in the near future.

Flash Interviews were conducted on November 6<sup>th</sup>, 7<sup>th</sup> and 8<sup>th</sup> for Bus Operator positions. Over a span of three days, approximately 40 applicants were interviewed to fill open positions. Offers were made to 23 successful candidates. The new hires were divided into two training classes with one beginning on December 3<sup>rd</sup>, 2018, and the other on January 7<sup>th</sup>, 2019.

“Leadership Plus” was introduced to the METRO team on November 9<sup>th</sup> by Executive Director Dawn Distler. Each director was encouraged to invite members from their department to attend an hour long meeting. The purpose was to introduce team members to Ms. Distler and to share with her the role they play on the METRO team. This was a wonderful opportunity and it brought various departments, who otherwise may not have an opportunity to interact, a chance to do so.

The entire Leadership Team held a “Traveling Leadership Meeting” on Tuesday, November 13<sup>th</sup>, 2018. The team traveled by bus to and from the meeting location, which was held at The Eye Opener restaurant. The restaurant is located at 1688 West Market Street in the Wallhaven area. This outing allowed the team an opportunity to talk with our passengers and gave us a chance to extend a big thank you to our professional operators.

On November 20<sup>th</sup>, the Director of Operations and Chief Dispatcher met with the Safety and Security Council to discuss various matters regarding safety and security at all of METRO’s facilities/properties.

## **DECEMBER 2018 OPERATIONS REPORT**

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The training hours for the month of December 2018 totaled 1,992. The training consisted of New Hire Training, Refresher Training, Line-Service training, Specialty Training and Mandatory Training per the Preventable Accident Policy.

On December 3<sup>rd</sup> and 4<sup>th</sup>, several members of the Leadership Team had the opportunity to participate in the interview process for the position of Human Resources Director.

A Vacation Sign-Up for operators was conducted December 3-5, 2018. Operators scheduled their weeks based on seniority for 2019.

The Director of Operations, along with other team members and community leaders, participated in the first “Official-ly On Board” campaign. This was a wonderful endeavor for community leaders to experience firsthand what METRO offers to Summit County. This activity took place on Monday, December 10<sup>th</sup>, 2018.

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## NOVEMBER 2018 CUSTOMER SERVICE AND PARATRANSIT REPORT

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### PARATRANSIT PASSENGERS:

There were 20.5 weekdays in November (ThanksFriday is a limited service day and is counted as a ½ day) and eight weekend days, which allowed METRO and our subcontractor to transport 21,372 passengers via paratransit. The number of passengers transported includes trips taken on the mandated ADA paratransit program, METRO SCAT Senior, METRO SCAT Temporary, and other contracted paratransit services offered throughout Summit County.

### NON-EMERGENCY TRANSPORTATION (NET):

The total number of NET trips completed in the month of November was 1,818, transporting 1,934 passengers to medical appointments as directed by the Department of Job and Family Services (DJFS). Due to changes in the Medicaid program, DJFS has created a new process, which has significantly reduced the number of NET trips realized by all providers, as highlighted below:

MONTH/YEAR	NOV. 2012	NOV. 2013	NOV. 2014	NOV. 2015	NOV. 2016	NOV. 2017	NOV. 2018
TOTAL NET PASSENGERS TRANSPORTED	1,088	1,325	1,593	2,170	2,862	3,698	1,934

### TRAINING, MOBILITY, ELIGIBILITY AND COMMUNITY INVOLVEMENT:

We processed 112 applications for transportation services, including 10 for new Reduced Fare riders. Twenty-six (26) riders using mobility devices came in for an interview where they received METRO information and advocacy training. We successfully contacted 33 new riders through our Courtesy Call program.

As a group, Customer Service attended meetings and gave presentations or worked at several events in the community in November, including: Allen Dickson Apartments, Buchtel Apartments Health Fair, Akron Urban League Community Meal & Health Fair, Portage Trail Village, Ellet Library, AHEPA 63, Goodwill Taste of Vintage, NOGC, OPTA Paratransit Peers, NEOTT, Mayor Horrigan's Senior Commission, Direction Home, SSO Flash Interviews, Safety Meeting, Read-To-Me Day, Grand Rapids Paratransit Group visit, Full Term First Birthday, Leadership Akron Social Services Day, Planned Parenthood Staff Meeting, Akron Recreation Bureau, International Institute Cultural Orientation, ODOT, and Haven of Rest Staff Training.

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## DECEMBER 2018 CUSTOMER SERVICE AND PARATRANSIT REPORT

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### PARATRANSIT PASSENGERS – 270,815 passengers transported in calendar year 2018:

During December we transported a total of 19,580 passengers via different programs on paratransit. Our On Time Percentage (OTP) was 92% and our subcontractor's OTP was 94%. For the month of December, METRO paratransit operators completed an average of 2.09 rides per hour and our average for the entire year was 2.19 rides per hour. Overall, we transported 270,815 passengers via different paratransit programs. This represents approximately a 2% increase over 2017.

YEAR	2012	2013	2014	2015	2016	2017	2018
<b>PARATRANSIT PASSENGERS TRANSPORTED</b>	<b>242,261</b>	<b>235,627</b>	<b>254,440</b>	<b>268,927</b>	<b>267,964</b>	<b>265,833</b>	<b>270,815</b>

**NON-EMERGENCY TRANSPORTATION (NET):**

The total number of NET trips completed in the month of December was 2,021, transporting 2,167 passengers to medical appointments as directed by the Department of Job and Family Services (DJFS). Due to changes in the Medicaid program, DJFS has created a new process, which has significantly reduced the number of NET trips realized by each of the three providers, METRO included. While this is a margin increase from November, we continue to proactively collaborate with DJFS to find better ways for all providers to serve this population along with DJFS.

**TRAINING, MOBILITY, ELIGIBILITY AND COMMUNITY INVOLVEMENT:**

December was a slow month for applications, with 86, however, in 2018 we processed 1,561 a total of applications. We continue to explore different ways to increase awareness and offer travel training to agencies and our mutual clients. We worked with 23 individuals who came in to have their wheelchairs weighed and measured and gave them Q'Straint webbing loops to assist our operators in safely securing their device to our coach.

As a group, Customer Service attended meetings, gave presentations or worked at several events in the community in December, including Villa at Marian Park, The Akron Blind Center, Tri-County Independent Living, Mayor Horrigan's Senior Commission, DJFS, Children Services, Leadership Akron Signature Class Social Service Day, Ethics Seminar and worked with APTA on the nationwide Call Center Challenge.




**APTA CALL CENTER CHALLENGE:**

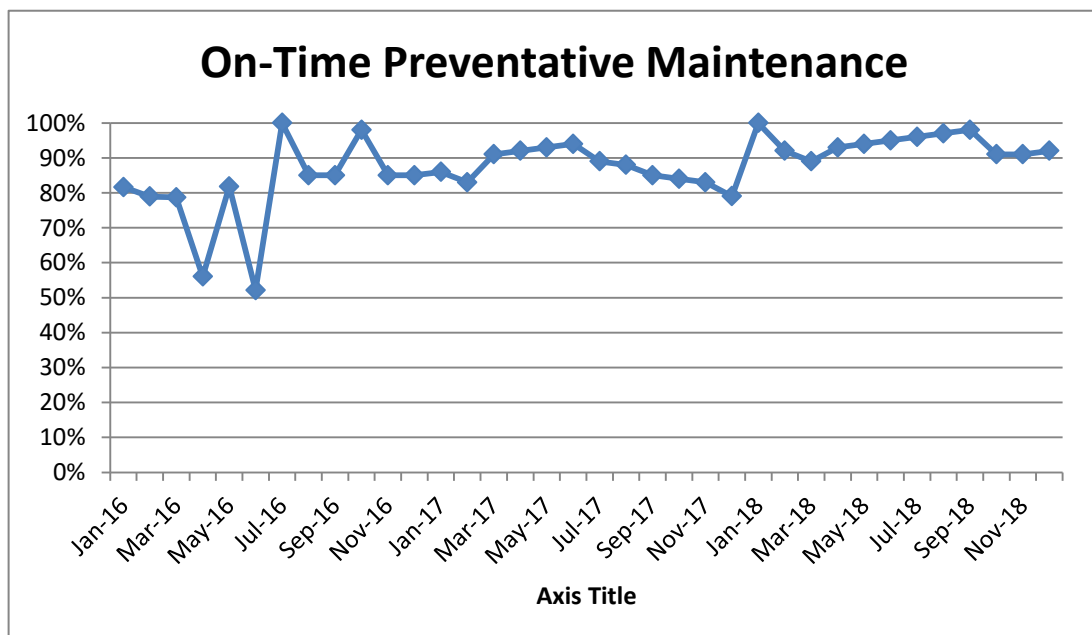
Congratulations to Brian Dean who was nominated to represent METRO in the 2019 Call Center Challenge. The first round was completed in early January by all nominees across the nation. Judges will then listen to all calls and choose six finalists to compete live in New Orleans at the Call Center Challenge. Good luck to you, Brian, and thank you for a job well done!

## January 2019 Update – 2018 Summary

### 2018 Maintenance Highlights Include:

- Full staffing for the majority of the year
- Continuing a 4 year trend of a reduction in repeat road calls. Repeat road calls are defined as related mechanical road calls for the same vehicle.
- The lowest number of total yearly road calls in the past 4 years. Road calls often disrupt our service and can lead to a negative perception of METRO by our customers.
- A 10% increase over 2017 in Miles Between Road Calls/Failures (MBRC). MBRC is the industry standard for determining fleet reliability. The number is derived from dividing the total fleet mileage by the number of vehicle mechanical failures.
- On-Time Preventative Maintenance finished the year at 94%. Our most critical inspection for our vehicles is the 6000 mile inspection, of which the team achieved a rate of 97% on-time.

	Average Monthly Repeats	Total Yearly Road Calls	Miles Between Road Calls
2015	26.9	1058	5914
2016	26.6	1007	6020
2017	22.1	988	6285
2018	16.9	973	6890
	 -23%	 -2%	 10%



**METRO RTA  
MONTHLY BOARD MEETING AGENDA  
ROBERT K. PFAFF TRANSIT CENTER  
TUESDAY, JANUARY 29, 2019  
9:00 A.M.**

**ITEM 1:     CALL TO ORDER:**

**ITEM 2:     AUDIENCE PARTICIPATION:**

Any individual or representative of a group may take two (2) minutes to address the Board on any topic on the agenda. Anyone desiring more time than provided herein, shall notify the Secretary-Treasurer by the Tuesday preceding the Board meeting so that he/she may be placed on the Agenda for a maximum of five (5) minutes. METRO's Board Meetings are held the last Tuesday of the month as stated within Resolution 2016-28, unless otherwise noted.

**ITEM 3:     RECOGNITION**

Betsy Blazsik – 20 years safe driving  
Brian Dean - Customer Service Star Performer for 2018,  
                    and Nominee to the APTA National Call Center Challenge  
Walt Young – suggestion of Federal Employee Free Rides  
Amanda Jones, Sandra Guess, Sergeant Robert Horvath – child rescue

**ITEM 4:     BOARD MINUTES:**

\*Approval of Board Meeting Minutes for December 18, 2018.

**ITEM 5:     COMMITTEE REPORTS & RESOLUTIONS:**

**Finance Committee**

Chair Report

**Marketing & Service Planning Committee**

Chair Report

**Rail Operations Committee**

Chair Report

\*Resolution 2019-01 authorizing a renewal of the CVSR (Cuyahoga Valley Scenic Railroad) agreement.



**Human Resources Committee**

Chair Report

Introduction of Jay Hunter as Director of Human Resources

**Safety Committee**

Chair Report

Introduction of Shawn Metcalf as Director of Safety and Security

**ITEM 6:     EXECUTIVE SESSION**

**ITEM 7:     OTHER BUSINESS:**

**ITEM 8:     OFFICERS' REPORT:**

- President
- Executive Director

**ITEM 9:     CALL FOR ADJOURNMENT:**

**\*Denotes items that need approval of the Board**

*Next Scheduled Meeting – February 26, 2019*

**METRO RTA  
BOARD MINUTES  
ROBERT K. PFAFF TRANSIT CENTER  
TUESDAY, DECEMBER 18, 2018**

**Trustees Present:** Jack Hefner, Gary Spring, Robert DeJournett, Donald Christian, Heather Heslop Licata, Louise Gissendaner, Stephan Kremer, Renee Greene, Chuck Rector, David Prentice, Nick Fernandez

**Trustees Absent:** Mark Derrig

**Staff Present:** Angela Neeley, Antoine Buie, Bambi Miller, Dawn Distler, DeHavilland McCall, Ernie Hudgins, Jamie Saylor, Jarrod Hampshire, Lori Stokes, Matt Mullen, Molly Becker, Quentin Wyatt, Rick Cipro, Shawn Metcalf, Sue Ketelsen, Timothy Smith, Valerie Shea, Rick Speelman, Shawn Ervin

**Guests Present:** Dr. Daniel Van Epps (Stark County Area Broadband Task Team)

**CALL TO ORDER**

Mr. DeJournett called the meeting to order at 9:00 a.m.

**AUDIENCE PARTICIPATION**

None

**RECOGNITION**

None

**APPROVAL OF MINUTES**

Mr. DeJournett asked for a motion to approve the Minutes of the November 27, 2018 meeting. Mr. Hefner made a motion for approval, seconded by Mr. Christian. The minutes were approved by the Board, with Ms. Greene abstaining.

**FINANCE COMMITTEE**

The Finance Committee met.

**Resolution 2018-39** authorizing a budget/appropriation measure for 2019 was presented for consideration. Mr. Hefner made a motion for approval, seconded by Ms. Gissendaner. Resolution 2018-39 was approved by the Board, with one 'No' vote from Mr. Spring.

**MARKETING AND SERVICE PLANNING COMMITTEE**

The Marketing and Service Planning Committee did not meet.

## **RAIL OPERATIONS COMMITTEE**

The Rail Operations Committee did not meet.

## **SAFETY COMMITTEE**

The Safety Committee did not meet.

## **HUMAN RESOURCES**

Mr. DeJournett reported that the Human Resources Committee did meet.

**Resolution 2018-40** authorizing an amendment to the Family Medical Leave (FML) section of the Human Resources Policies and Procedures Manual for METRO Transit Authority was presented for consideration. Mr. Christian made a motion for approval, seconded by Mr. Kremer. Resolution 2018-40 was unanimously approved by the Board.

## **OFFICERS' REPORT**

### **President:**

Mr. DeJournett extended his thanks to the Board for all of their hard work this past year. He also expressed his appreciation for all who attended the Holiday Luncheon. He had a great experience at the APTA Leadership Summit which he attended with Ms. Distler. He met many people from around the country and noted how much Akron is known. Many people congratulated Dawn and there was excitement about what METRO was going to be doing. The budget will be allowing more opportunity for Board Members to attend national conferences in order to be even better acclimated to the industry. He complimented the staff on the initiative of "Official-ly On Board", and was pleased with the participation of local mayors and the great opportunity to interact with customers. He has already received requests from some clergy to do something similar. He was hopeful that Board members would also join in and do the same.

### **Executive Director:**

Ms. Distler said that it had been a busy and productive month. She spoke about "Official-ly On Board", saying that it was an eye-opener for some, and that METRO received some really good press from it. She reported that Executive Shapiro had brought two additional mayors with her on her bus ride who seemed to really enjoy the trip, and who were talking with fellow riders. The Beacon Journal covered the event, as well as the Cleveland Plain Dealer and KSU. Ms. Distler believes that the Officials who rode along learned many things they may not have expected. She also spoke a bit about APTA, and how important it is for us to stay involved in the national scene so that we can stay on the pulse of what is happening in the industry. She is excited to see Board members become more involved in the organization, so that we can see what our peers are doing.

She reported on being thankful for her visit to the "Breakfast with Santa" with TWU and what a great job Chuck Rector had done in the costume. She commented how important it was for us to have involvement in the community, to make them feel that we care about them, and how well those guys had done that.

The Board Retreat in February was mentioned, and that the date would be chosen during the next few weeks. Ms. Distler wished everyone Merry Christmas, Happy Holidays, Happy New Year, and said that she looks forward to a fun and prosperous 2019. She commented that the group she's been given has been terrific at getting things done, and she expressed appreciation to the Board for having such a great team here at METRO.

**OTHER BUSINESS**

None

**ADJOURNMENT**

There being no other business to come before the Board, Mr. DeJournett called for a motion to adjourn. Mr. Kremer made a motion to adjourn, seconded by Mr. Hefner. The motion to adjourn was unanimously approved, and the meeting adjourned at 9:10 a.m.

**CERTIFICATE OF COMPLIANCE**

Pursuant to Section III, Article 3.2 of the Rules & Regulations of the METRO Regional Transit Authority, METRO has complied with the Notice and Notification to the public and news media.

**DATE APPROVED:** January 29, 2019

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**ROBERT E. DEJOURNETT,  
PRESIDENT**

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**DAWN S. DISTLER,  
EXECUTIVE DIRECTOR/  
SECRETARY-TREASURER**

# Finance Committee

**CONSOLIDATED INCOME STATEMENT**  
**SCHEDULED & SCAT SERVICES**  
**METRO Regional Transit Authority**  
**NOVEMBER 2018**

CURRENT MONTH				YEAR TO DATE					
ACTUAL	BUDGET	LAST YEAR	VARIANCE	REVENUES	ACTUAL	BUDGET	LAST YEAR	VARIANCE	BUDGET   YTD %
									CHANGE
301,555	333,333	320,460	-9.5%	Passenger Fares	3,415,269	3,666,667	3,525,318	-6.9%	-3.1%
58,978	39,833	46,433	48.1%	Advertising Revenue	543,552	438,167	443,863	24.1%	22.5%
360,533	373,167	366,893	-3.4%	Total Operating	3,958,821	4,104,833	3,969,181	-3.6%	-0.3%
76,056	170,614	1,131,436	-55.4%	Non-Transportation	3,341,139	1,876,758	1,914,997	78.0%	74.5%
4,475	6,431	5,152	-30.4%	Rail Related Revenue	74,512	70,739	72,685	5.3%	2.5%
				Local Subsidy					
3,740,734	3,865,552	3,644,215	-3.2%	METRO Tax	45,204,148	42,521,073	42,961,579	6.3%	5.2%
193,179	103,750	159,673	86.2%	Local Contracted Services	1,772,455	1,141,250	1,505,202	55.3%	17.8%
9,880	56,250	10,496	-82.4%	State Subsidy	126,479	618,750	675,661	-79.6%	-81.3%
0	326,054	0	0.0%	Federal Subsidy	118,158	3,586,590	0	-96.7%	
4,384,856	4,901,818	5,317,865	-10.5%	TOTAL REVENUES	54,595,712	53,919,993	51,099,307	1.3%	6.8%
EXPENSES									
1,916,010	1,985,872	1,820,619	-3.5%	Wages and Salaries	21,222,104	21,844,592	20,555,856	-2.8%	3.2%
1,378,250	1,438,042	1,042,608	-4.2%	Fringe Benefits	14,154,819	15,818,460	12,147,900	-10.5%	16.5%
209,322	317,476	182,381	-34.1%	Services	3,055,935	3,492,236	2,596,736	-12.5%	17.7%
193,222	316,650	317,727	-39.0%	Materials and Supplies	3,229,241	3,483,152	2,950,200	-7.3%	9.5%
39,805	151,500	125,345	-73.7%	Fuel	1,529,157	1,666,500	1,558,530	-8.2%	-1.9%
71,207	82,538	74,081	-13.7%	Utilities	843,805	907,919	880,346	-7.1%	-4.2%
64,124	143,703	73,282	-55.4%	Casualty and Liability	744,270	1,580,728	1,274,939	-52.9%	-41.6%
161,600	166,733	149,521	-3.1%	Purchased Transportation	1,777,715	1,834,067	1,622,332	-3.1%	9.6%
474	51,386	33,836	-99.1%	Other Expenses	499,312	565,246	585,449	-11.7%	-14.7%
4,034,012	4,653,900	3,819,401	-13.3%	TOTAL OPERATING EXPENSE	47,056,359	51,192,898	44,172,288	-8.1%	6.5%
350,843	247,918	1,498,464	41.5%	NET INCOME (LOSS)	7,539,353	2,727,095	6,927,019	176.5%	8.8%
				Before Depreciation					
729	729	1,424	0.0%	Depreciation Operating	14,307	14,307	15,664	0.0%	-8.7%
854,752	854,752	875,844	0.0%	Depreciation Capital	9,201,284	9,201,284	9,460,459	0.0%	-2.7%
4,889,494	5,509,381	4,696,669	-11.3%	TOTAL EXPENSES	56,271,950	60,408,489	53,648,411	-6.8%	4.9%
(504,638)	(607,563)	621,196	16.9%	NET INCOME (LOSS)	(1,676,238)	(6,488,496)	(2,549,104)	74.2%	34.2%
				After Depreciation					

**METRO Regional Transit Authority  
FRINGE BENEFITS**

CURRENT MONTH				NOVEMBER 2018	YEAR TO DATE			
ACTUAL	BUDGET	LAST YEAR	BUDGET VARIANCE		ACTUAL	BUDGET	LAST YEAR	BUDGET VARIANCE
349,852	520,960	345,399	-32.8%	P E R S	4,231,487	5,730,559	4,105,565	-26.2%
691,955	599,990	366,304	15.3%	HOSP-MEDICAL	6,693,484	6,599,893	5,726,579	1.42%
25,950	0	20,456		DENTAL	233,004	0	259,991	
1,767	0	2,740		LIFE-INS	18,078	0	36,709	
0	0	0		UNEMPLOYMENT	1,652	0	0	
44,416	56,346	45,199	-21.2%	W. COMPENSATION	434,428	619,804	(450,476)	-29.9%
6,701	8,763	17,752	-23.5%	SICK LEAVE	81,549	96,394	126,341	-15.4%
165,038	97,349	160,489	69.5%	HOLIDAY PAY	989,032	1,070,842	964,786	-7.6%
88,961	143,258	82,667	-37.9%	VACATION PAY	1,316,829	1,575,843	1,269,108	-16.4%
3,608	11,375	853	-68.3%	UNIFORM ALLOWANCE	153,310	125,125	101,056	22.5%
0	0	750		DEFER COMP EMPLR	1,966	0	8,242	
1,378,250	1,438,042	1,042,608	-4.2%	TOTAL FRINGE BENEFITS	14,154,819	15,818,460	12,147,900	-10.5%



# METRO REGIONAL TRANSIT AUTHORITY

## Consolidated Summary

### Balance Sheet

NOVEMBER 30, 2018 & 2017

ASSETS	2018	2017	LIABILITIES AND CAPITAL	2018	2017
Current Assets:			Current Liabilities:		
Cash	4,961,384.98	2,736,615.68	Accounts Payable	534,193.20	466,651.48
Short Term Investments (sweep/repur)	0.00	175,740.17	Accrued Payroll	2,986,803.83	2,493,497.55
Capital Fund (Restricted)	6,323.60	6,323.60	Accrued Payroll Tax Liabilities	509,544.48	427,806.56
HB Contingency Trust	10,572,782.22	10,559,859.55	Capital Contract Payable	0.00	0.00
HB Savings	6,566,107.75	10,015,164.55			
Fifth Third Investment Acct	7,182,077.73	7,098,019.69			
HB Investment Agency	4,726,133.23	4,711,802.49	Short Term Debt	0.00	
Total Cash	34,014,809.51	35,303,525.73	Other	54,414.96	56,980.70
Receivables, Inventory & Prepaid :			Total Current Liabilities	4,084,956.47	3,444,936.29
Trade, Less allowance	540,872.19	339,407.83			
Federal Assistance	9,172,042.00	3,268,448.00	Other Liabilities:		
State Assistance	0.00	0.00	Long Term Debt	0.00	0.00
Sales Tax Receivable	11,323,299.31	7,404,830.35	Net Pension Liability	19,171,267.00	19,171,267.00
Material & Supplies Inventory	2,122,802.22	1,666,067.11	Deferred Inflows	336,801.00	336,801.00
Prepaid Expenses	3,184,362.96	6,082,043.55	Deferred Revenue	118,269.50	32,854.00
Total Rec'v, Inv, & PP	26,343,378.68	18,760,796.84	Other Estimated Liabilities	1,000.00	1,000.00
Property, Facilities & Equipment			Total Other Liabilities	19,627,337.50	19,541,922.00
Construction in Progress	245,108.53	2,906,652.03			
Land	4,480,557.96	4,480,557.96	Capital & Accumulated Earnings:		
Building & Improvements	58,378,803.48	56,127,631.02	Capital Grant: State & Federal	29,499,509.82	36,286,562.17
Transportation Equipment	76,877,405.20	74,162,083.20	Accumulated Earnings	100,278,609.23	92,559,583.73
Other Equipment	12,709,280.60	11,859,691.72	Total Grants & Accum Earnings:	129,778,119.05	128,846,145.90
Rail right-of-way	10,653,206.00	10,653,206.00			
Rail Infrastructure	8,983,520.80	8,270,372.94			
Total Fixed Assets	172,327,882.57	168,460,194.87			
Less allowance for depreciation	(82,687,001.29)	(74,188,522.36)			
Total Fixed Assets (net of deprec)	89,640,881.28	94,271,672.51			
Deferred Outflows	3,485,891.00	3,485,891.00			
Deferred Charges & Other Assets	5,452.55	11,118.11			
Total Deferred	3,491,343.55	3,497,009.11			
Total Assets	\$153,490,413.02	\$ 151,833,004.19	Total Liability and Earnings	\$ 153,490,413.02	\$ 151,833,004.19



**CONSOLIDATED INCOME STATEMENT**  
**SCHEDULED & SCAT SERVICES**  
**METRO Regional Transit Authority**  
**DECEMBER 2018**

CURRENT MONTH				YEAR TO DATE					
ACTUAL	BUDGET	LAST YEAR	VARIANCE	REVENUES	ACTUAL	BUDGET	LAST YEAR	VARIANCE	BUDGET   YTD %
									CHANGE
287,333	333,333	267,116	-13.8%	Passenger Fares	3,702,602	4,000,000	3,792,434	-7.4%	-2.4%
40,783	39,833	29,699	2.4%	Advertising Revenue	584,334	478,000	473,562	22.2%	23.4%
328,115	373,167	296,815	-12.1%	Total Operating	4,286,936	4,478,000	4,265,996	-4.3%	0.5%
109,689	170,614	132,374	-35.7%	Non-Transportation	3,450,828	2,047,372	2,047,372	68.5%	68.5%
3,495	6,431	4,485	-45.6%	Rail Related Revenue	78,007	77,170	77,170	1.1%	1.1%
				Local Subsidy					
3,938,755	3,865,552	3,706,846	1.9%	METRO Tax	49,142,903	46,386,625	46,668,426	5.9%	5.3%
77,979	103,750	203,818	-24.8%	Local Contracted Services	1,850,434	1,245,000	1,709,021	48.6%	8.3%
9,260	56,250	10,505	-83.5%	State Subsidy	135,739	675,000	686,167	-79.9%	-80.2%
10,267,054	326,054	3,044,670	3048.9%	Federal Subsidy	10,385,212	3,912,644	3,044,670	165.4%	
14,734,348	4,901,818	7,399,514	200.6%	TOTAL REVENUES	69,330,060	58,821,811	58,498,821	17.9%	18.5%
EXPENSES									
2,096,842	1,985,872	2,169,340	5.6%	Wages and Salaries	23,318,946	23,830,464	22,725,196	-2.1%	2.6%
1,718,619	1,438,042	2,024,655	19.5%	Fringe Benefits	15,873,438	17,256,502	14,172,555	-8.0%	12.0%
448,019	317,476	264,546	41.1%	Services	3,503,955	3,809,712	2,861,282	-8.0%	22.5%
744,424	316,650	799,099	135.1%	Materials and Supplies	3,973,665	3,799,802	3,749,300	4.6%	6.0%
139,762	151,500	128,774	-7.7%	Fuel	1,668,918	1,818,000	1,687,304	-8.2%	-1.1%
74,746	82,538	75,984	-9.4%	Utilities	918,551	990,457	956,330	-7.3%	-4.0%
85,919	143,703	416,253	-40.2%	Casualty and Liability	830,189	1,724,430	1,691,192	-51.9%	-50.9%
147,115	166,733	141,525	-11.8%	Purchased Transportation	1,924,830	2,000,800	1,763,857	-3.8%	9.1%
52,119	51,386	30,884	1.4%	Other Expenses	551,432	616,632	616,332	-10.6%	-10.5%
5,507,565	4,653,901	6,051,059	18.3%	TOTAL OPERATING EXPENSE	52,563,924	55,846,799	50,223,347	-5.9%	4.7%
9,226,783	247,917	1,348,455	3621.7%	NET INCOME (LOSS) Before Depreciation	16,766,136	2,975,012	8,275,474	463.6%	102.6%
729	729	1,424	0.0%	Depreciation Operating	15,037	15,037	17,088	0.0%	-12.0%
854,269	854,269	877,264	0.0%	Depreciation Capital	10,055,553	10,055,553	10,337,723	0.0%	-2.7%
6,362,563	5,508,899	6,929,747	15.5%	TOTAL EXPENSES	62,634,513	65,917,389	60,578,158	-5.0%	3.4%
8,371,785	(607,081)	469,767	1479.0%	NET INCOME (LOSS) After Depreciation	6,695,546	(7,095,578)	(2,079,337)	194.4%	422.0%

**METRO Regional Transit Authority  
FRINGE BENEFITS**

CURRENT MONTH				DECEMBER 2018	YEAR TO DATE			
		BUDGET					BUDGET	
ACTUAL	BUDGET	LAST YEAR	VARIANCE		ACTUAL	BUDGET	LAST YEAR	VARIANCE
355,802	520,960	368,353	-31.7%	P E R S	4,587,289	6,251,519	4,473,918	-26.6%
587,426	599,990	1,147,596	-2.1%	HOSP-MEDICAL	7,280,911	7,199,883	6,874,174	1.13%
16,033	0	15,511		DENTAL	249,037	0	275,502	
1,818	0	2,898		LIFE-INS	19,896	0	39,608	
0	0	0		UNEMPLOYMENT	1,652	0	0	
232	56,346	45,199	-99.6%	W. COMPENSATION	434,660	676,150	(405,277)	-35.7%
4,998	8,763	8,556	-43.0%	SICK LEAVE	86,546	105,157	134,897	-17.7%
157,102	97,349	132,572	61.4%	HOLIDAY PAY	1,146,134	1,168,191	1,097,358	-1.9%
590,050	143,259	299,806	311.9%	VACATION PAY	1,906,879	1,719,102	1,568,914	10.9%
5,159	11,375	3,413	-54.6%	UNIFORM ALLOWANCE	158,468	136,500	104,469	16.1%
0	0	750		DEFER COMP EMPLR	1,966	0	8,992	
1,718,619	1,438,042	2,024,655	19.5%	TOTAL FRINGE BENEFITS	15,873,438	17,256,502	14,172,555	-8.0%



# METRO REGIONAL TRANSIT AUTHORITY

## Consolidated Summary

### Balance Sheet

DECEMBER 31, 2018 & 2017

ASSETS	2018	2017	LIABILITIES AND CAPITAL	2018	2017
<b>Current Assets:</b>			<b>Current Liabilities:</b>		
Cash	14,511,979.41	2,394,535.44	Accounts Payable	664,170.15	961,526.70
Short Term Investments (sweep/repur)	0.00	320,672.41	Accrued Payroll	3,438,392.69	3,010,572.04
Capital Fund (Restricted)	6,323.60	6,323.60	Accrued Payroll Tax Liabilities	243,718.22	684,542.08
HB Contingency Trust	10,621,391.87	10,563,247.48	Capital Contract Payable	0.00	0.00
HB Savings	5,720,850.95	10,016,366.34			
Fifth Third Investment Acct	7,206,221.57	7,095,883.13			
HB Investment Agency	4,750,719.75	4,711,722.40	Short Term Debt	0.00	
Total Cash	42,817,487.15	35,108,750.80	Other	76,678.04	55,439.14
Receivables, Inventory & Prepaid :			Total Current Liabilities	4,422,959.10	4,712,079.96
Trade, Less allowance	184,550.64	306,124.99			
Federal Assistance	6,967,096.00	6,308,614.00	Other Liabilities:		
State Assistance	0.00	0.00	Long Term Debt	0.00	0.00
Sales Tax Receivable	11,521,320.06	7,467,461.33	Net Pension Liability	19,171,267.00	19,171,267.00
Material & Supplies Inventory	1,636,850.09	1,701,816.71	Deferred Inflows	336,801.00	336,801.00
Prepaid Expenses	3,682,347.47	4,343,642.44	Deferred Revenue	155,618.37	121,036.00
Total Rec'y, Inv, & PP	23,992,164.26	20,127,659.47	Other Estimated Liabilities	1,000.00	1,000.00
Property, Facilities & Equipment			Total Other Liabilities	19,664,686.37	19,630,104.00
Construction in Progress	76,012.00	2,654,168.80			
Land	4,480,557.96	4,480,557.96	Capital & Accumulated Earnings:		
Building & Improvements	58,378,803.48	56,656,461.07	Capital Grant: State & Federal	25,349,240.55	35,404,793.80
Transportation Equipment	76,877,405.20	72,675,757.20	Accumulated Earnings	109,504,663.16	92,753,563.52
Other Equipment	12,733,520.60	11,848,480.03	Total Grants & Accum Earning:	134,853,903.71	128,158,357.32
Rail right-of-way	10,653,206.00	10,653,206.00			
Rail Infrastructure	8,983,520.80	8,270,372.94			
Total Fixed Assets	172,183,026.04	167,239,004.00			
Less allowance for depreciation	(83,541,999.70)	(73,471,409.86)			
Total Fixed Assets (net of deprec)	88,641,026.34	93,767,594.14			
Deferred Outflows	3,485,891.00	3,485,891.00			
Deferred Charges & Other Assets	4,980.43	10,645.87			
Total Deferred	3,490,871.43	3,496,536.87			
Total Assets	\$158,941,549.18	\$ 152,500,541.28	Total Liability and Earnings	\$ 158,941,549.18	\$ 152,500,541.28

# FINANCE DASHBOARD

December 2018	Revenues			
	Actual	Budget	Variance	Explanation
Total Revenues	\$ 69,330,060	\$ 58,821,811	✓	
Sales tax	\$ 49,142,903	\$ 46,386,625	✓	
Federal Grants	\$ 10,385,212	\$ 3,912,644	✓	
	Expenses			
	Actual	Budget		Explanation
Total Operating Expenses	\$ 52,563,924	\$ 55,846,799	✓	
Wages	\$ 23,318,946	\$ 23,830,464	✓	
Benefits	\$ 15,873,438	\$ 17,256,502	✓	

## Grant Activity for the month:

GRANT NAME	APPLICATION DATE	AMOUNT	WHAT FOR	STATUS
DERG	10/29/18	\$ 735,000	2 Large CNG	Approved (Dec 31st)
UTP (ODOT)	10/02/18	\$ 638,893	PM*	Approved (Dec 18th Adding to Black Cats) Approved (Changed to 22 Small Buses) Currently being added to Black Cats **Due date 1/31
OTPPP (ODOT)	10/08/18	\$ 2,000,000	22 Small Buses	
CMAQ	10/01/18	\$ 2,200,000	3 Large CNG	Approved 11/14 (Adding to Black Cats)
SUPER GRANT	09/20/18	\$15,000,000	Large Buses, Small buses, PM*	Approved (Drew Down Funds in Dec)

\*Preventative Maintenance

# Marketing & Service Planning Committee



# Communications & Marketing

– Marketing by Infographic – Q4 2018 –



## SOCIAL MEDIA



**FACEBOOK**  
We published 100 posts (+3%) and page likes increased by 1.6%. Our rating is 3.6/5.



**TWITTER**  
Tweet impressions totaled 99.2K (+323%). We have 35 new followers (+2.7%).



**INSTAGRAM**  
We received an average of 20 likes per post (-4%). We have 284 followers (+2.7%).



**YOUTUBE**  
Our channel views decreased by 6%.



**WORDPRESS**  
SummitStories.org views totaled 344 (-9.7%).

## AKRONMETRO.ORG



**34%**  
of our users were new visitors.



**92%**  
of visitors viewed from a mobile device.

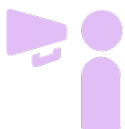


We added four blog posts & two job postings to the site.



Total web views:  
**89K**  
from 316K sessions.

## IN THE MEDIA



METRO was mentioned 14 times in news stories & blurbs.



1,459 METRO spots aired on the radio. 57,441 spots aired on Pandora.



Six print ads were designed & printed in multiple publications.

## COMMUNITY SUPPORT



**November 2018  
Performance Reports  
Combined Service**

**Current Month**

2018      2017      Percentage  
Changed

**Year to Date**

2018      2017      Percentage  
Changed

**Service Day Data**

21	21	0.00%	Weekdays Operated	235	234	0.43%
4	4	0.00%	Saturdays Operated	48	47	2.13%
4	4	0.00%	Sundays Operated	46	47	-2.13%

**Passenger Data**

429,207	435,784	-1.51%	Total Passengers	4,780,023	4,753,683	0.55%
17,849	18,282	-2.37%	Average Weekday Passengers	17,709	17,671	0.21%
7,547	7,512	0.47%	Average Saturday Passengers	7,331	7,688	-4.64%
4,701	4,056	15.90%	Average Sunday Passengers	4,352	4,100	6.15%

**Service Level Data**

549,756	567,471	-3.12%	Total Vehicle Miles	6,531,088	6,322,855	3.29%
490,053	495,500	-1.10%	Total Vehicle Revenue Miles	5,544,000	5,360,147	3.43%
0.8758	0.8795	-0.41%	Average Passengers per Vehicle Revenue Mile	0.8622	0.8869	-2.78%
40,519	40,835	-0.77%	Total Vehicle Hours	454,720	451,682	0.67%
36,142	36,525	-1.05%	Total Vehicle Revenue Hours	408,414	405,508	0.72%
11.8756	11.9310	-0.46%	Average Passengers per Vehicle Revenue Hour	11.7039	11.7228	-0.16%

**Financial Data**

\$183,516	\$192,044	-4.44%	Cash Fares	\$2,038,269	\$2,097,206	-2.81%
\$118,040	\$128,416	-8.08%	Ticket and Pass Revenue	\$1,377,000	\$1,428,112	-3.58%
\$172,346	\$138,840	24.13%	Other Fare Related Revenue	\$1,543,288	\$1,276,036	20.94%
14.6%	14.9%	-2.21%	Percentage Total Farebox Recovery	10.6%	10.9%	-2.81%
\$8.23	\$7.71	6.77%	Average Cost per Vehicle Revenue Mile	\$8.47	\$8.24	2.73%
\$111.64	\$104.61	6.72%	Average Cost per Vehicle Revenue Hour	\$114.96	\$108.97	5.50%
\$9.40	\$8.77	7.22%	Average Cost per Passenger	\$9.82	\$9.30	5.67%

**Safety Data**

4	3	33.33%	Preventable Accidents	50	44	13.64%
8	2	300.00%	Nonpreventable Accidents	69	65	6.15%
12	5	140.00%	Total Accidents	119	109	9.17%

**November 2018  
Performance Reports  
SCAT/ADA Paratransit Service**

**Current Month**

2018      2017      Percentage  
Changed

**Year to Date**

2018      2017      Percentage  
Changed

**Service Day Data**

21	21	0.00%	Weekdays Operated	235	234	0.43%
4	4	0.00%	Saturdays Operated	48	47	2.13%
4	4	0.00%	Sundays Operated	46	47	-2.13%

**Passenger Data**

21,382	21,929	-2.49%	Total Passengers	251,235	245,341	2.40%
737	756	-2.49%	Average Passengers per Day	764	748	2.09%
84.25	75.25	11.96%	Average Saturday ADA Passengers	76.9	82.2	-6.42%
41.50	41.00	1.22%	Average Sunday ADA Passengers	36.2	36.9	-1.78%
56.59	52.97	6.84%	Average Total ADA Passengers	55.4	52.9	4.66%
5,615	5,119	9.69%	Total Purchased Transportation Pass.	62,006	58,812	5.43%

**Service Level Data**

137,597	141,964	-3.08%	Total METRO Vehicle Miles	1,558,198	1,471,148	5.92%
57,548	53,453	7.66%	Total Purchased Trans. Vehicle Miles	609,759	515,551	18.27%
195,145	195,417	-0.14%	Total Vehicle Miles	2,167,957	1,986,699	9.12%
158,598	159,775	-0.74%	Total Revenue Miles	1,792,303	1,607,647	11.49%
0.13482	0.13725	-1.77%	Average Pass. per Revenue Vehicle Mile	0.1402	0.1526	-8.15%
13,029	13,157	-0.97%	Total Vehicle Hours	144,455	140,525	2.80%
10,455	10,647	-1.80%	Total Vehicle Revenue Hours	118,466	114,066	3.86%
2.0451	2.0596	-0.70%	Average Pass. per Vehicle Revenue Hour	2.1207	2.1509	-1.40%
92%	93%	-1.08%	On-time Performance - METRO	90%	92%	-2.65%
93%	93%	0.00%	On-time Performance - Purchased Transportation	91%	93%	-2.54%

**Financial Data**

\$43,564	\$44,627	-2.38%	Cash Fares	\$511,638	\$491,796	4.03%
\$8,247	\$6,358	29.70%	Ticket and Pass Revenue	\$78,578	\$66,252	18.60%
\$112,233	\$85,852	30.73%	Other Fare Related Revenue	\$1,149,711	\$865,398	32.85%
20.9%	18.5%	13.15%	Percentage Total Farebox Recovery	19.6%	17.3%	13.34%
\$5.75	\$5.21	10.32%	Average Cost per Vehicle Revenue Mile - METRO	\$5.65	\$5.72	-1.18%
\$3.20	\$3.21	-0.20%	Average Cost per Vehicle Revenue Mile - Purchased Transportation	\$3.32	\$3.59	-7.63%
\$82.87	\$74.97	10.53%	Average Cost per Vehicle Revenue Hour - METRO	\$82.37	\$78.96	4.31%
\$54.85	\$53.92	1.73%	Average Cost per Vehicle Revenue Hour - Purchased Transportation	\$55.06	\$53.40	3.10%
\$39.47	\$35.12	12.38%	Average Cost per Passenger - METRO	\$37.51	\$35.43	5.88%
\$28.78	\$29.21	-1.47%	Average Cost per Passenger - Purchased Transportation	\$28.67	\$27.59	3.93%
3.0	2.5	20.00%	Average Small Bus Age	2.5	2.4	5.66%

**Safety Data**

2	2	0.00%	Preventable Accidents	14	12	16.67%
5	1	400.00%	Nonpreventable Accidents	16	20	-20.00%
7	3	133.33%	Total Accidents	30	32	-6.25%



**November 2018  
Performance Reports  
Line Service**

**Current Month**

**Year to Date**

2018      2017      Percentage  
Changed

2018      2017      Percentage  
Changed

**Service Day Data**

21	21	0.00%	Weekdays Operated	235	234	0.43%
4	4	0.00%	Saturdays Operated	48	47	2.13%
4	4	0.00%	Sundays Operated	46	47	-2.13%

**Passenger Data**

407,825	413,855	-1.46%	Total Passengers	4,528,788	4,508,342	0.45%
17,111	17,526	-2.37%	Average Weekday Passengers	16,945	16,923	0.13%
7,463	7,436	0.35%	Average Saturday Passengers	7,254	7,606	-4.62%
4,659	4,015	16.05%	Average Sunday Passengers	4,316	4,063	6.23%

**Service Level Data**

354,611	372,054	-4.69%	Total Vehicle Miles	4,363,131	4,336,156	0.62%
331,455	335,725	-1.27%	Total Vehicle Revenue Miles	3,751,697	3,752,500	-0.02%
334,566	335,725	-0.35%	Total Scheduled Vehicle Revenue Miles	3,771,086	3,754,486	0.44%
1.2190	1.2327	-1.12%	Average Passenger per Revenue Vehicle Mile	1.2071	1.2014	0.48%
27,490	27,678	-0.68%	Total Vehicle Hours	310,265	311,157	-0.29%
25,687	25,878	-0.74%	Total Vehicle Revenue Hours	289,948	291,442	-0.51%
25,687	25,878	-0.74%	Total Scheduled Vehicle Revenue Hours	289,948	291,442	-0.51%
15.8768	15.9922	-0.72%	Average Passenger per Vehicle Revenue Hour	15.6193	15.4691	0.97%
77%	76%	1.05%	On-time Performance	78%	76%	2.74%

**Financial Data**

\$139,952	\$147,417	-5.06%	Cash Fares	\$1,526,632	\$1,605,410	-4.91%
\$109,793	\$122,058	-10.05%	Ticket and Pass Revenue	\$1,298,423	\$1,361,860	-4.66%
\$60,113	\$52,987	13.45%	Other Fare Related Revenue	\$393,577	\$410,637	-4.15%
9.5%	10.5%	-8.93%	Percentage Total FareBox Recovery	8.5%	9.4%	-10.02%
\$9.72	\$9.18	5.88%	Average Cost per Vehicle Revenue Mile	\$10.15	\$9.58	5.92%
\$126.56	\$119.06	6.30%	Average Cost per Vehicle Revenue Hour	\$131.32	\$123.38	6.44%
\$7.97	\$7.44	7.07%	Average Cost per Passenger	\$8.41	\$7.98	5.42%
4.9	4.9	0.00%	Average Big Bus Age	4.9	4.8	2.28%

**Safety Data**

2	1	100.00%	Preventable Accidents	36	32	12.50%
3	1	200.00%	Nonpreventable Accidents	53	45	17.78%
5	2	150.00%	Total Accidents	89	77	15.58%

# November 2018

## Current Month

## Line Service Categories

## Year to Date

2018	2017	Percentage Changed		2018	2017	Percentage Changed
<b>URBAN (1 - 34)</b>						
364,774	362,973	0.50%	Total Monthly Passengers	4,026,229	3,981,668	1.12%
29	29	0.00%	Service Days	329	328	0.30%
12,578.4	12,516.3	0.50%	Average Daily Passengers	12,237.8	12,139.2	0.81%
19.0179	18.9635	0.29%	Passengers per Vehicle Hour	18.6058	18.5417	0.35%
1.6541	1.6569	-0.17%	Passengers per Vehicle Mile	1.6231	1.6219	0.07%
\$6.21	\$5.80	7.07%	Total Operating Cost Per Passenger	\$6.54	\$6.16	6.25%
<b>SUBURBAN (101-104, 110)</b>						
12,222	12,247	-0.20%	Total Monthly Passengers	132,310	139,802	-5.36%
21	21	0.00%	Service Days	235	234	0.43%
582.0	583.2	-0.21%	Average Daily Passengers	563.0	597.4	-5.76%
4.98	4.99	-0.20%	Passengers per Vehicle Hour	4.8128	5.0965	-5.57%
0.21	0.20	2.53%	Passengers per Vehicle Mile	0.1985	0.2086	-4.84%
\$28.27	\$26.42	7.01%	Total Operating Cost Per Passenger	\$30.59	\$26.97	13.45%
<b>EXPRESS (60 &amp; 61)</b>						
7,178	7,233	-0.76%	Total Monthly Passengers	84,095	88,515	-4.99%
21	21	0.00%	Service Days	235	234	0.43%
341.8	344.4	-0.75%	Average Daily Passengers	357.9	378.3	-5.39%
7.8970	8.0100	-1.41%	Passengers per Vehicle Hour	8.2581	8.7970	-6.13%
0.3121	0.3202	-2.53%	Passengers per Vehicle Mile	0.3268	0.3516	-7.05%
\$20.15	\$18.65	8.02%	Total Operating Cost Per Passenger	\$20.17	\$17.74	13.69%
<b>CIRCULATOR (50, 51, 53, &amp; 59)</b>						
6,323	6,080	4.00%	Total Monthly Passengers	68,142	72,964	-6.61%
29	29	0.00%	Service Days	329	328	0.30%
218.0	209.7	3.96%	Average Daily Passengers	207.1	222.5	-6.92%
3.9085	3.7583	4.00%	Passengers per Vehicle Hour	3.7476	3.9758	-5.74%
0.2834	0.2725	4.00%	Passengers per Vehicle Mile	0.2719	0.2941	-7.57%
\$33.10	\$32.30	2.48%	Total Operating Cost Per Passenger	\$35.80	\$31.49	13.66%
<b>DASH (54)</b>						
13,737	14,218	-3.38%	Total Monthly Passengers	136,305	113,045	20.58%
21	21	0.00%	Service Days	235	234	0.43%
654.1	677.0	-3.38%	Average Daily Passengers	580.0	483.1	20.06%
14.8388	15.3584	-3.38%	Passengers per Vehicle Hour	13.1574	9.4322	39.49%
2.0029	2.0673	-3.12%	Passengers per Vehicle Mile	1.7728	1.4751	20.18%
\$4.27	\$3.79	12.80%	Total Operating Cost Per Passenger	\$4.65	\$5.37	-13.29%
<b>GROCERY (91 - 95)</b>						
1,543	1,669	-7.55%	Total Monthly Passengers	17,296	18,470	-6.36%
21	21	0.00%	Service Days	235	234	0.43%
73.50	79.50	-7.55%	Average Daily Passengers	73.6	78.9	-6.72%
6.2958	6.3508	-0.87%	Passengers per Vehicle Hour	6.2536	6.2720	-0.29%
1.0858	1.1173	-2.82%	Passengers per Vehicle Mile	1.0871	1.1079	-1.87%
\$53.19	\$50.27	5.82%	Total Operating Cost Per Passenger	\$57.18	\$52.73	8.43%
<b>Sunday Line Service</b>						
18,637	16,059	16.05%	Total Monthly Passengers	198,536	190,961	3.97%
4	4	0.00%	Service Days	46	47	-2.13%
4,659.3	4,014.8	16.05%	Average Daily Passengers	4,316.0	4,063.0	6.23%
15.02	12.94	16.05%	Passengers per Vehicle Hour	13.91	13.13	5.92%
1.3076	1.1330	15.41%	Passengers per Vehicle Mile	1.2148	1.1513	5.52%
\$7.18	\$7.59	-5.40%	Total Operating Cost Per Passenger	\$7.48	\$7.51	-0.45%
<b>Saturday Line Service</b>						
29,850	29,745	0.35%	Total Monthly Passengers	348,200	357,465	-2.59%
4	4	0.00%	Service Days	48	47	2.13%
7,462.5	7,436.3	0.35%	Average Daily Passengers	7,254.2	7,605.6	-4.62%
16.4366	16.3788	0.35%	Passengers per Vehicle Hour	15.9778	16.7792	-4.78%
1.3922	1.3948	-0.18%	Passengers per Vehicle Mile	1.3572	1.4307	-5.14%
\$6.51	\$5.95	9.42%	Total Operating Cost Per Passenger	\$6.47	\$5.82	11.10%
<b>Call-A-Bus</b>						
134	130	3.08%	Total Monthly Passengers	1293	1627	-20.53%
<b>U of A ZipCard</b>						
18,165	19,874	-8.60%	Total Monthly Passengers	187,960	204,609	-8.14%
<b>Akron Public Schools ID Cards</b>						
46,102	46,101	0.00%	Total Monthly Passengers	411,896	243,516	69.15%

**METRO REGIONAL TRANSIT AUTHORITY**  
**MONTHLY REPORT OF OPERATIONS**  
**November 2018**

1/16/2019

ROUTE #/DESCRIPTION					EXPENSE			TOTAL				PASSENGERS		NET COST PER			FAREBOX		
		FAREBOX REVENUE	GENERAL FARE	TOT FAREBOX	PER REV HOUR	PER REV MILE	Allocation model	PASSEN- GERS	REV HOURS	REV MILES	PEAK VEHICLES	PER: REV HOUR REV MILE	REV HOUR	REV MILE	Allocation Model	(Per Hour)	(Per Mile)	Allocation Model	
1	West Market	\$ 16,986	\$ 11,752	\$ 28,738	\$ 216,873	\$ 180,148	\$ 188,813	43,653	1,714	18,540	6	25.5	2.35	\$ 4.31	\$ 3.47	\$ 3.67	13.3%	16.0%	15.2%
2	Arlington	\$ 16,310	\$ 11,132	\$ 27,441	\$ 193,939	\$ 175,476	\$ 175,004	41,348	1,532	18,059	6	27.0	2.29	\$ 4.03	\$ 3.58	\$ 3.57	14.1%	15.6%	15.7%
3	Copley/Hawkins	\$ 10,260	\$ 6,242	\$ 16,502	\$ 141,817	\$ 112,930	\$ 128,668	23,184	1,121	11,622	5	20.7	1.99	\$ 5.41	\$ 4.16	\$ 4.84	11.6%	14.6%	12.8%
4	Delia/N Hawkins	\$ 4,607	\$ 3,207	\$ 7,814	\$ 68,019	\$ 63,096	\$ 72,350	11,911	537	6,494	4	22.2	1.83	\$ 5.05	\$ 4.64	\$ 5.42	11.5%	12.4%	10.8%
5	East Market/Ellet	\$ 3,258	\$ 2,131	\$ 5,388	\$ 74,830	\$ 83,417	\$ 74,205	7,914	591	8,585	3	13.4	0.92	\$ 8.77	\$ 9.86	\$ 8.70	7.2%	6.5%	7.3%
6	E. Market/Lakemore	\$ 6,355	\$ 5,681	\$ 12,036	\$ 124,937	\$ 130,655	\$ 122,298	21,103	987	13,446	5	21.4	1.57	\$ 5.35	\$ 5.62	\$ 5.22	9.6%	9.2%	9.8%
7	Cuyahoga Falls Ave	\$ 4,492	\$ 3,492	\$ 7,984	\$ 98,880	\$ 78,940	\$ 92,647	12,972	781	8,124	4	16.6	1.60	\$ 7.01	\$ 5.47	\$ 6.53	8.1%	10.1%	8.6%
8	Kenmore/Barberton	\$ 9,047	\$ 5,360	\$ 14,407	\$ 123,243	\$ 118,672	\$ 113,550	19,910	974	12,213	4	20.4	1.63	\$ 5.47	\$ 5.24	\$ 4.98	11.7%	12.1%	12.7%
9	Wooster/East Ave	\$ 4,892	\$ 3,954	\$ 8,846	\$ 89,350	\$ 75,839	\$ 81,059	14,687	706	7,805	3	20.8	1.88	\$ 5.48	\$ 4.56	\$ 4.92	9.9%	11.7%	10.9%
10	Howard/Portage Tr	\$ 7,570	\$ 5,076	\$ 12,647	\$ 130,284	\$ 124,285	\$ 124,180	18,856	1,029	12,791	5	18.3	1.47	\$ 6.24	\$ 5.92	\$ 5.92	9.7%	10.2%	10.2%
11	South Akron	\$ 1,049	\$ 713	\$ 1,762	\$ 29,634	\$ 24,996	\$ 26,884	2,650	234	2,573	1	11.3	1.03	\$ 10.52	\$ 8.77	\$ 9.48	5.9%	7.0%	6.6%
12	Tallmadge Hill	\$ 3,801	\$ 3,505	\$ 7,305	\$ 111,760	\$ 81,973	\$ 106,116	13,019	883	8,436	5	14.7	1.54	\$ 8.02	\$ 5.74	\$ 7.59	6.5%	8.9%	6.9%
13	Grant/Firestone	\$ 6,200	\$ 4,586	\$ 10,786	\$ 94,415	\$ 69,145	\$ 88,365	17,036	746	7,116	4	22.8	2.39	\$ 4.91	\$ 3.43	\$ 4.55	11.4%	15.6%	12.2%
14	Euclid/Barberton	\$ 10,640	\$ 6,198	\$ 16,838	\$ 193,939	\$ 178,844	\$ 169,966	23,021	1,532	18,406	5	15.0	1.25	\$ 7.69	\$ 7.04	\$ 6.65	8.7%	9.4%	9.9%
17	Brown/Inman	\$ 7,385	\$ 4,600	\$ 11,985	\$ 109,975	\$ 94,292	\$ 107,316	17,087	869	9,704	5	19.7	1.76	\$ 5.73	\$ 4.82	\$ 5.58	10.9%	12.7%	11.2%
18	Thornton/Manchester	\$ 5,946	\$ 3,739	\$ 9,685	\$ 92,751	\$ 97,125	\$ 92,440	13,887	733	9,996	4	18.9	1.39	\$ 5.98	\$ 6.30	\$ 5.96	10.4%	10.0%	10.5%
19	Eastland	\$ 6,125	\$ 4,145	\$ 10,269	\$ 103,466	\$ 76,918	\$ 94,878	15,396	818	7,916	4	18.8	1.94	\$ 6.05	\$ 4.33	\$ 5.50	9.9%	13.4%	10.8%
21	South Main	\$ 626	\$ 641	\$ 1,267	\$ 24,363	\$ 17,997	\$ 22,648	2,381	193	1,852	1	12.4	1.29	\$ 9.70	\$ 7.03	\$ 8.98	5.2%	7.0%	5.6%
24	Lakeshore	\$ 1,247	\$ 1,040	\$ 2,287	\$ 30,788	\$ 21,579	\$ 32,565	3,863	243	2,221	2	15.9	1.74	\$ 7.38	\$ 4.99	\$ 7.84	7.4%	10.6%	7.0%
26	Exchange/Whitepond	\$ 2,218	\$ 1,616	\$ 3,835	\$ 62,927	\$ 56,456	\$ 56,997	6,004	497	5,810	2	12.1	1.03	\$ 9.84	\$ 8.76	\$ 8.85	6.1%	6.8%	6.7%
28	Merriman Valley	\$ 1,027	\$ 1,023	\$ 2,049	\$ 45,890	\$ 41,280	\$ 50,281	3,799	363	4,248	3	10.5	0.89	\$ 11.54	\$ 10.33	\$ 12.70	4.5%	5.0%	4.1%
30	Goodyear/Darrow	\$ 4,103	\$ 3,086	\$ 7,189	\$ 88,121	\$ 80,224	\$ 81,150	11,464	696	8,256	3	16.5	1.39	\$ 7.06	\$ 6.37	\$ 6.45	8.2%	9.0%	8.9%
33	State Rd/Wyoga Lake	\$ 2,128	\$ 1,390	\$ 3,518	\$ 46,162	\$ 48,782	\$ 46,139	5,163	365	5,020	2	14.2	1.03	\$ 8.26	\$ 8.77	\$ 8.26	7.6%	7.2%	7.6%
34	Cascade Village/Uhler	\$ 5,204	\$ 3,894	\$ 9,099	\$ 131,102	\$ 109,766	\$ 116,399	14,466	1,036	11,297	4	14.0	1.28	\$ 8.43	\$ 6.96	\$ 7.42	6.9%	8.3%	7.8%
50	Montrose Circulator	\$ 439	\$ 388	\$ 827	\$ 56,445	\$ 54,275	\$ 58,581	1,440	446	5,586	3	3.2	0.26	\$ 38.62	\$ 37.12	\$ 40.11	1.5%	1.5%	1.4%
51	Stow Circulator	\$ 648	\$ 437	\$ 1,086	\$ 55,104	\$ 71,561	\$ 55,281	1,625	435	7,365	2	3.7	0.22	\$ 33.24	\$ 43.37	\$ 33.35	2.0%	1.5%	2.0%
53	Portage/Graham	\$ 1,187	\$ 565	\$ 1,752	\$ 53,420	\$ 58,175	\$ 57,570	2,099	422	5,987	3	5.0	0.35	\$ 24.62	\$ 26.88	\$ 26.59	3.3%	3.0%	3.0%
54	DASH Downtown	\$ 1	\$ -	\$ 1	\$ 117,162	\$ 66,643	\$ 100,782	13,737	926	6,859	4	14.8	2.00	\$ 8.53	\$ 4.85	\$ 7.34	0.0%	0.0%	0.0%
59	Chapel Hill Circulator	\$ 588	\$ 312	\$ 900	\$ 36,632	\$ 32,615	\$ 37,850	1,159	289	3,357	2	4.0	0.35	\$ 30.83	\$ 27.36	\$ 31.88	2.5%	2.8%	2.4%
60	NC Express Chapel Hill	\$ 624	\$ 330	\$ 953	\$ 20,154	\$ 42,892	\$ 30,373	1,224	159	4,414	2	7.7	0.28	\$ 15.69	\$ 34.26	\$ 24.04	4.7%	2.2%	3.1%
61	NC Express Montrose	\$ 8,227	\$ 1,603	\$ 9,830	\$ 94,881	\$ 180,606	\$ 114,255	5,954	750	18,587	5	7.9	0.32	\$ 14.28	\$ 28.68	\$ 17.54	10.4%	5.4%	8.6%
101	Richfield/Bath	\$ 101	\$ 366	\$ 467	\$ 39,113	\$ 71,500	\$ 51,867	1,361	309	7,358	3	4.4	0.18	\$ 28.40	\$ 52.19	\$ 37.77	1.2%	0.7%	0.9%
102	Northfield Express	\$ 72	\$ 951	\$ 1,023	\$ 90,806	\$ 193,461	\$ 97,332	3,534	718	19,910	2	4.9	0.18	\$ 25.41	\$ 54.45	\$ 27.25	1.1%	0.5%	1.1%
103	Stow/Hudson	\$ 32	\$ 772	\$ 803	\$ 54,085	\$ 100,026	\$ 59,809	2,867	427	10,294	2	6.7	0.28	\$ 18.58	\$ 34.61	\$ 20.58	1.5%	0.8%	1.3%
104	Twinsburg Creekside	\$ 152	\$ 583	\$ 735	\$ 81,238	\$ 142,775	\$ 88,473	2,166	642	14,694	3	3.4	0.15	\$ 37.17	\$ 65.58	\$ 40.51	0.9%	0.5%	0.8%
110	Green/Springfield	\$ 75	\$ 618	\$ 693	\$ 45,669	\$ 61,052	\$ 48,060	2,294	361	6,283	2	6.4	0.37	\$ 19.61	\$ 26.31	\$ 20.65	1.5%	1.1%	1.4%
91	Monday Grocery	\$ 398	\$ 107	\$ 505	\$ 6,075	\$ 4,244	\$ 15,480	396	48	437	2	8.3	0.91	\$ 14.07	\$ 9.44	\$ 37.82	8.3%	11.9%	3.3%
92	Tuesday Grocery	\$ 1,107	\$ 76	\$ 1,182	\$ 4,581	\$ 2,029	\$ 14,238	281	36	209	2	7.8	1.35	\$ 12.10	\$ 3.01	\$ 46.46	25.8%	58.3%	8.3%
93	Wednesday Grocery	\$ 987	\$ 83	\$ 1,070	\$ 5,240	\$ 2,418	\$ 14,680	308	41	249	2	7.4	1.24	\$ 13.54	\$ 4.37	\$ 44.19	20.4%	44.3%	7.3%
94	Thursday Grocery	\$ 712	\$ 83	\$ 795	\$ 8,614	\$ 2,635	\$ 22,269	307	68	271	3	4.5	1.13	\$ 25.47	\$ 6.00	\$ 69.95	9.2%	30.2%	3.6%
95	Friday Grocery	\$ 1,045	\$ 68	\$ 1,112	\$ 6,507	\$ 2,483	\$ 15,408	251	51	256	2	4.9	0.98	\$ 21.49	\$ 5.46	\$ 56.96	17.1%	44.8%	7.2%
	JARC	\$ -	\$ 356	\$ 356	\$ 3,101	\$ 5,509	\$ 14,024	1,324	25	567	2	54.0	2.34	\$ 2.07	\$ 3.89	\$ 10.32	11.5%	6.5%	2.5%
	LOOP	\$ -	\$ -	\$ -	\$ 12,888	\$ 8,034	\$ 8,730	-	102	827	-	-	-	\$ -	\$ -	\$ -	0.0%	0.0%	0.0%
	ZONE	\$ 166	\$ 195	\$ 361	\$ 41,461	\$ -	\$ 85,505	724	328	-	11	2.2	-	\$ 56.77	\$ (0.50)	\$ 117.60	0.9%	0.0%	0.4%
	SCAT	\$ 43,564	\$ 4,245	\$ 47,809	\$ 950,329	\$ 1,050,942	\$ 784,441	15,767	7,509	108,158	35	2.1	0.15	\$ 57.24	\$ 63.62	\$ 46.72	5.0%	4.5%	6.1%
TOTALS:	Line Service	\$ 158,035	\$ 106,095	\$ 264,130	\$ 3,260,639	\$ 3,245,767	\$ 3,255,485	407,825	27,257	334,039	147	15.8	1.22	\$ 7.35	\$ 8.97	\$ 7.33	8.1%	8.1%	8.1%
TOTALS:	SCAT	\$ 43,564	\$ 4,245	\$ 47,809	\$ 950,329	\$ 1,050,942	\$ 784,441	15,767	7,509	108,158	35	2.1	0.15	\$ 57.24	\$ 63.62	\$ 46.72	5.0%	4.5%	6.1%

**2018 MONTHLY RIDERSHIP BY ROUTE**

Route#	Description	JAN	FEB	MAR	APR	MAY	JUNE	JUL	AUG	SEP	OCT	NOV	% Change	Nov-17	DEC
1	West Market	36,895	38,699	42,318	39,243	43,657	42,819	41,801	50,381	43,315	48,696	43,653	3.2%	42,306	
2	Arlington	38,568	40,873	42,252	40,372	44,666	42,876	42,810	48,797	42,649	49,065	41,348	-1.0%	41,762	
3	Copley Rd/Hawkins	21,016	21,920	23,246	22,166	24,865	21,847	22,171	25,258	23,987	28,364	23,184	-0.6%	23,326	
4	Delia/N Hawkins	9,757	10,328	11,013	10,792	12,276	8,599	8,233	10,712	12,217	13,663	11,911	10.6%	10,771	
5	East Market/Ellet	6,414	6,860	7,046	7,080	7,973	6,202	6,766	7,670	7,889	8,941	7,914	5.7%	7,485	
6	East Market/Lakemore	18,311	18,263	20,216	19,386	21,904	17,792	17,375	20,888	20,904	23,796	21,103	14.8%	18,377	
7	Cuyahoga Falls Ave	11,977	12,556	13,558	13,423	14,339	13,303	13,580	15,501	13,214	13,967	12,972	-9.1%	14,278	
8	Kenmore/Barberton	20,230	20,212	21,982	20,495	22,797	21,125	21,016	24,085	19,558	23,288	19,910	-10.6%	22,261	
9	Wooster/East Ave	13,992	14,822	16,142	14,337	16,679	12,202	12,189	14,154	14,448	17,095	14,687	2.0%	14,406	
10	Howard/Portage Trail	18,348	18,677	21,122	19,775	20,675	19,779	18,623	22,272	19,610	20,815	18,856	-1.2%	19,087	
11	South Akron	2,564	2,501	2,794	2,401	2,678	2,379	1,956	2,493	2,654	3,068	2,650	-4.5%	2,776	
12	Tallmadge Hill	12,579	12,729	13,291	13,482	14,164	12,793	12,435	15,187	13,141	15,844	13,019	-5.2%	13,737	
13	Grant/Firestone Park	14,194	14,289	15,348	14,505	15,309	13,889	13,748	17,323	16,165	18,034	17,036	16.5%	14,626	
14	Euclid/Barberton XP	20,770	20,728	23,958	22,680	24,149	23,440	23,070	25,960	22,748	26,855	23,021	8.3%	21,254	
17	Brown/Inman	15,327	15,490	16,906	14,633	16,283	15,181	15,031	18,008	16,657	19,936	17,087	3.7%	16,472	
18	Thornton/Manchester	13,225	15,031	15,017	14,701	15,950	14,207	14,564	17,441	14,136	15,985	13,887	-8.2%	15,127	
19	Eastland	15,171	14,844	15,715	15,814	16,961	15,931	16,656	18,578	15,856	18,432	15,396	-4.8%	16,169	
21	South Main	2,226	2,389	2,235	2,247	2,393	2,287	2,554	2,788	2,353	2,860	2,381	11.0%	2,145	
24	Lakeshore	3,938	3,962	3,965	4,233	4,457	3,567	3,965	4,531	4,162	4,710	3,863	-9.5%	4,268	
26	W Exchange/White Pond	5,975	6,150	6,238	6,141	6,509	5,614	5,454	5,939	6,115	6,682	6,004	-6.4%	6,417	
28	Merriman Valley	3,593	3,921	4,532	3,903	4,511	2,603	2,467	3,141	3,596	4,344	3,799	-12.1%	4,323	
30	Goodyear/Darrow	9,790	10,236	10,873	9,964	11,450	8,749	8,906	11,447	11,055	12,976	11,464	6.2%	10,794	
33	State Rd/Wyoga Lake	4,898	5,105	5,913	5,320	5,466	5,070	4,775	5,772	4,868	6,259	5,163	-2.5%	5,298	
34	Cascade Village/Uhler	13,450	13,780	15,033	13,213	14,183	13,342	13,133	15,840	13,954	16,603	14,466	-6.7%	15,508	
50	Montrose Circulator	1,224	1,632	1,433	1,498	1,583	1,540	1,399	1,667	1,325	1,733	1,440	4.3%	1,381	
51	Stow Circulator	1,035	1,089	1,338	1,328	1,466	1,278	1,361	1,715	1,381	1,692	1,625	21.4%	1,339	
53	Portage/Graham	1,839	1,873	1,920	1,881	2,283	2,036	2,318	2,726	1,916	2,477	2,099	-5.6%	2,223	
54	DASH Circulator	11,975	15,358	14,809	16,352	9,350	6,061	6,831	10,190	14,340	17,302	13,737	-3.4%	14,218	
59	Chapel Hill Circulator	1,052	1,165	1,220	1,169	1,190	1,119	1,340	1,413	964	1,201	1,159	1.9%	1,137	
60	NCX Chapel Hill/Cleveland	1,460	1,336	1,439	1,365	1,427	1,424	1,372	1,521	1,193	1,391	1,224	-9.5%	1,353	
61	NCX Montrose/Cleveland	6,398	6,015	6,592	5,965	6,717	5,999	6,116	6,870	5,659	6,658	5,954	1.3%	5,880	
101	Richfield/Bath	1,052	949	1,111	1,098	1,319	1,150	1,090	1,137	1,228	1,225	1,361	31.4%	1,036	
102	Northfield Express	2,938	3,282	3,431	3,534	3,789	3,729	3,972	4,461	3,273	3,956	3,534	27.7%	2,767	
103	Stow/Hudson	2,629	2,721	2,638	2,613	2,541	2,632	2,239	2,900	2,643	3,072	2,867	-18.2%	3,505	
104	Twinsburg Creekside	1,959	1,887	1,943	2,212	2,522	1,945	1,972	2,651	2,331	2,686	2,166	-12.1%	2,464	
110	Green/Springfield	2,380	2,363	2,323	2,276	2,867	1,977	2,091	2,344	2,267	2,740	2,294	-7.3%	2,475	
<b>TOTAL:</b>		<b>369,149</b>	<b>384,035</b>	<b>410,910</b>	<b>391,597</b>	<b>421,348</b>	<b>376,486</b>	<b>375,379</b>	<b>443,761</b>	<b>403,771</b>	<b>466,411</b>	<b>404,234</b>	<b>0.4%</b>	<b>402,751</b>	<b>0</b>

**December 2018  
Performance Reports  
Combined Service**

**Current Month**

2018      2017      Percentage  
Changed

**Year to Date**

2018      2017      Percentage  
Changed

**Service Day Data**

20	20	0.00%	Weekdays Operated	255	254	0.39%
5	5	0.00%	Saturdays Operated	53	52	1.92%
5	5	0.00%	Sundays Operated	51	52	-1.92%

**Passenger Data**

398,553	397,219	0.34%	Total Passengers	5,178,576	5,150,902	0.54%
16,627	16,664	-0.22%	Average Weekday Passengers	17,623	17,591	0.18%
7,462	7,557	-1.26%	Average Saturday Passengers	7,343	7,675	-4.32%
4,558	3,996	14.06%	Average Sunday Passengers	4,372	4,090	6.91%

**Service Level Data**

513,388	568,822	-9.75%	Total Vehicle Miles	7,044,475	6,891,678	2.22%
472,843	472,737	0.02%	Total Vehicle Revenue Miles	6,016,844	5,832,885	3.15%
0.8429	0.8403	0.31%	Average Passengers per Vehicle Revenue Mile	0.8607	0.8831	-2.54%
39,294	39,712	-1.05%	Total Vehicle Hours	494,014	491,393	0.53%
35,048	35,503	-1.28%	Total Vehicle Revenue Hours	443,462	441,010	0.56%
11.3717	11.1885	1.64%	Average Passengers per Vehicle Revenue Hour	11.6776	11.6798	-0.02%

**Financial Data**

\$168,944	\$166,178	1.66%	Cash Fares	\$2,207,213	\$2,263,384	-2.48%
\$118,389	\$100,938	17.29%	Ticket and Pass Revenue	\$1,495,389	\$1,529,050	-2.20%
\$57,146	\$182,985	-68.77%	Other Fare Related Revenue	\$1,600,434	\$1,459,021	9.69%
7.4%	9.6%	-22.38%	Percentage Total Farebox Recovery	10.1%	10.6%	-4.28%
\$8.53	\$8.08	5.58%	Average Cost per Vehicle Revenue Mile	\$8.72	\$8.53	2.27%
\$115.12	\$107.62	6.97%	Average Cost per Vehicle Revenue Hour	\$118.30	\$112.76	4.91%
\$10.12	\$9.62	5.25%	Average Cost per Passenger	\$10.13	\$9.65	4.93%

**Safety Data**

2	3	-33.33%	Preventable Accidents	52	47	10.64%
6	8	-25.00%	Nonpreventable Accidents	75	73	2.74%
8	11	-27.27%	Total Accidents	127	120	5.83%

**December 2018  
Performance Reports  
SCAT/ADA Paratransit Service**

**Current Month**

2018      2017      Percentage  
                 Changed

**Year to Date**

2018      2017      Percentage  
                 Changed

**Service Day Data**

20	20	0.00%	Weekdays Operated	255	254	0.39%
5	5	0.00%	Saturdays Operated	53	52	1.92%
5	5	0.00%	Sundays Operated	51	52	-1.92%

**Passenger Data**

19,580	20,383	-3.94%	Total Passengers	270,815	265,724	1.92%
653	679	-3.94%	Average Passengers per Day	754	742	1.63%
80.20	77.40	3.62%	Average Saturday ADA Passengers	77.2	81.7	-5.51%
42.40	46.60	-9.01%	Average Sunday ADA Passengers	36.8	37.8	-2.61%
60.40	55.20	9.42%	Average Total ADA Passengers	55.8	53.1	5.07%
5,374	5,044	6.54%	Total Purchased Transportation Pass.	67,380	63,856	5.52%

**Service Level Data**

125,318	128,317	-2.34%	Total METRO Vehicle Miles	1,683,516	1,599,465	5.25%
55,495	50,963	8.89%	Total Purchased Trans. Vehicle Miles	665,254	566,514	17.43%
180,813	179,280	0.86%	Total Vehicle Miles	2,348,770	2,165,979	8.44%
146,449	142,712	2.62%	Total Revenue Miles	1,938,752	1,750,359	10.76%
0.13370	0.14283	-6.39%	Average Pass. per Revenue Vehicle Mile	0.1397	0.1518	-7.99%
12,089	12,334	-1.99%	Total Vehicle Hours	156,544	152,859	2.41%
9,670	9,950	-2.81%	Total Vehicle Revenue Hours	128,136	124,016	3.32%
2.0248	2.0485	-1.16%	Average Pass. per Vehicle Revenue Hour	2.1135	2.1427	-1.36%
92%	92%	0.00%	On-time Performance - METRO	90%	92%	-2.43%
94%	92%	2.17%	On-time Performance - Purchased Transportation	91%	93%	-2.15%

**Financial Data**

\$40,066	\$41,594	-3.67%	Cash Fares	\$551,704	\$533,390	3.43%
\$2,054	\$5,638	-63.57%	Ticket and Pass Revenue	\$80,632	\$71,890	12.16%
\$48,812	\$100,279	-51.32%	Other Fare Related Revenue	\$1,198,524	\$965,678	24.11%
10.3%	17.4%	-40.77%	Percentage Total Farebox Recovery	18.8%	17.3%	8.42%
\$7.49	\$7.18	4.29%	Average Cost per Vehicle Revenue Mile - METRO	\$5.78	\$5.83	-0.84%
\$3.05	\$3.19	-4.48%	Average Cost per Vehicle Revenue Mile - Purchased Transportation	\$3.30	\$3.56	-7.32%
\$107.99	\$98.35	9.80%	Average Cost per Vehicle Revenue Hour - METRO	\$84.24	\$80.50	4.66%
\$51.42	\$51.13	0.57%	Average Cost per Vehicle Revenue Hour - Purchased Transportation	\$54.76	\$53.21	2.91%
\$51.76	\$46.05	12.40%	Average Cost per Passenger - METRO	\$38.51	\$36.23	6.27%
\$27.38	\$28.06	-2.43%	Average Cost per Passenger - Purchased Transportation	\$28.57	\$27.62	3.42%
3.0	2.5	20.00%	Average Small Bus Age	2.6	2.4	6.90%

**Safety Data**

0	1	-100.00%	Preventable Accidents	14	13	7.69%
0	3	-100.00%	Nonpreventable Accidents	16	23	-30.43%
0	4	-100.00%	Total Accidents	30	36	-16.67%

**December 2018  
Performance Reports  
Line Service**

**Current Month**

2018      2017      Percentage  
Changed

**Year to Date**

2018      2017      Percentage  
Changed

**Service Day Data**

20	20	0.00%	Weekdays Operated	255	254	0.39%
5	5	0.00%	Saturdays Operated	53	52	1.92%
5	5	0.00%	Sundays Operated	51	52	-1.92%

**Passenger Data**

378,973	376,836	0.57%	Total Passengers	4,907,761	4,885,178	0.46%
15,974	15,984	-0.06%	Average Weekday Passengers	16,869	16,849	0.12%
7,382	7,480	-1.31%	Average Saturday Passengers	7,266	7,594	-4.31%
4,516	3,950	14.34%	Average Sunday Passengers	4,336	4,052	7.00%

**Service Level Data**

332,575	389,542	-14.62%	Total Vehicle Miles	4,695,705	4,725,698	-0.63%
326,394	330,025	-1.10%	Total Vehicle Revenue Miles	4,078,092	4,082,526	-0.11%
329,458	330,256	-0.24%	Total Scheduled Vehicle Revenue Miles	4,100,544	4,084,742	0.39%
1.1503	1.1410	0.81%	Average Passenger per Revenue Vehicle Mile	1.2034	1.1966	0.57%
27,205	27,378	-0.63%	Total Vehicle Hours	337,470	338,534	-0.31%
25,378	25,553	-0.68%	Total Vehicle Revenue Hours	315,326	316,994	-0.53%
25,378	25,553	-0.68%	Total Scheduled Vehicle Revenue Hours	315,326	316,994	-0.53%
14.9332	14.7475	1.26%	Average Passenger per Vehicle Revenue Hour	15.5641	15.4109	0.99%
79%	76%	3.82%	On-time Performance	78%	76%	2.83%

**Financial Data**

\$128,878	\$124,584	3.45%	Cash Fares	\$1,655,509	\$1,729,994	-4.31%
\$116,335	\$95,300	22.07%	Ticket and Pass Revenue	\$1,414,758	\$1,457,161	-2.91%
\$8,333	\$82,706	-89.92%	Other Fare Related Revenue	\$401,910	\$493,343	-18.53%
5.5%	6.4%	-15.02%	Percentage Total FareBox Recovery	8.1%	9.1%	-10.20%
\$14.04	\$14.21	-1.16%	Average Cost per Vehicle Revenue Mile	\$10.47	\$9.96	5.17%
\$182.28	\$183.60	-0.72%	Average Cost per Vehicle Revenue Hour	\$135.42	\$128.23	5.61%
\$12.21	\$12.45	-1.95%	Average Cost per Passenger	\$8.70	\$8.32	4.57%
4.9	4.9	0.00%	Average Big Bus Age	4.9	4.8	2.08%

**Safety Data**

2	2	0.00%	Preventable Accidents	38	34	11.76%
6	5	20.00%	Nonpreventable Accidents	59	50	18.00%
8	7	14.29%	Total Accidents	97	84	15.48%

December 2018						
Current Month			Line Service Categories	Year to Date		
2018	2017	Percentage Changed		2018	2017	Percentage Changed
<b>URBAN (1 - 34)</b>						
344,527	337,591	2.05%	Total Monthly Passengers	4,370,756	4,319,259	1.19%
30	30	0.00%	Service Days	359	358	0.28%
11,484.2	11,253.0	2.05%	Average Daily Passengers	12,174.8	12,065.0	0.91%
18.0005	17.6732	1.85%	Passengers per Vehicle Hour	18.5566	18.4708	0.46%
1.5646	1.5433	1.38%	Passengers per Vehicle Mile	1.6183	1.6155	0.18%
\$9.30	\$9.56	-2.65%	Total Operating Cost Per Passenger	\$6.76	\$6.42	5.25%
<b>SUBURBAN (101-104, 110)</b>						
10,577	10,312	2.57%	Total Monthly Passengers	142,887	150,114	-4.81%
20	20	0.00%	Service Days	255	254	0.39%
528.9	515.6	2.58%	Average Daily Passengers	560.3	591.0	-5.19%
4.52	4.41	2.57%	Passengers per Vehicle Hour	4.7899	5.0423	-5.01%
0.19	0.18	5.38%	Passengers per Vehicle Mile	0.1978	0.2064	-4.13%
\$44.28	\$45.81	-3.34%	Total Operating Cost Per Passenger	\$31.61	\$28.26	11.84%
<b>EXPRESS (60 &amp; 61)</b>						
5,884	6,314	-6.81%	Total Monthly Passengers	89,979	94,829	-5.11%
20	20	0.00%	Service Days	255	254	0.39%
294.2	315.7	-6.81%	Average Daily Passengers	352.9	373.3	-5.46%
6.7971	7.3419	-7.42%	Passengers per Vehicle Hour	8.1436	8.6824	-6.20%
0.2686	0.2935	-8.47%	Passengers per Vehicle Mile	0.3223	0.3470	-7.14%
\$34.50	\$31.57	9.29%	Total Operating Cost Per Passenger	\$21.10	\$18.66	13.10%
<b>CIRCULATOR (50, 51, 53, &amp; 59)</b>						
5,653	5,296	6.74%	Total Monthly Passengers	73,795	78,260	-5.71%
30	30	0.00%	Service Days	359	358	0.28%
188.4	176.5	6.74%	Average Daily Passengers	205.6	218.6	-5.95%
3.5826	3.3563	6.74%	Passengers per Vehicle Hour	3.7345	3.9267	-4.90%
0.2604	0.2440	6.74%	Passengers per Vehicle Mile	0.2710	0.2901	-6.59%
\$52.45	\$55.88	-6.14%	Total Operating Cost Per Passenger	\$37.07	\$33.14	11.85%
<b>DASH (54)</b>						
8,551	8,035	6.42%	Total Monthly Passengers	144,856	121,080	19.64%
20	20	0.00%	Service Days	255	254	0.39%
427.6	401.8	6.42%	Average Daily Passengers	568.1	476.7	19.17%
9.6987	9.1134	6.42%	Passengers per Vehicle Hour	12.8861	9.4104	36.94%
1.3091	1.2267	6.72%	Passengers per Vehicle Mile	1.7365	1.4556	19.30%
\$9.59	\$9.08	5.61%	Total Operating Cost Per Passenger	\$4.95	\$5.61	-11.90%
<b>GROCERY (91 - 95)</b>						
1,766	1,723	2.50%	Total Monthly Passengers	19,062	20,193	-5.60%
20	20	0.00%	Service Days	255	254	0.39%
88.30	86.20	2.44%	Average Daily Passengers	74.8	79.5	-5.91%
7.4280	6.9828	6.38%	Passengers per Vehicle Hour	6.3466	6.3270	0.31%
1.2376	1.2527	-1.21%	Passengers per Vehicle Mile	1.0995	1.1189	-1.74%
\$79.41	\$76.67	3.57%	Total Operating Cost Per Passenger	\$59.24	\$54.78	8.15%
<b>Sunday Line Service</b>						
22,579	19,748	14.34%	Total Monthly Passengers	221,115	210,709	4.94%
5	5	0.00%	Service Days	51	52	-1.92%
4,515.8	3,949.6	14.34%	Average Daily Passengers	4,335.6	4,052.1	7.00%
14.55	12.73	14.34%	Passengers per Vehicle Hour	13.97	13.09	6.71%
1.2674	1.1146	13.71%	Passengers per Vehicle Mile	1.2200	1.1478	6.29%
\$10.88	\$10.99	-0.97%	Total Operating Cost Per Passenger	\$7.82	\$7.84	-0.16%
<b>Saturday Line Service</b>						
36,910	37,400	-1.31%	Total Monthly Passengers	385,110	394,865	-2.47%
5	5	0.00%	Service Days	53	52	1.92%
7,382.0	7,480.0	-1.31%	Average Daily Passengers	7,266.2	7,593.6	-4.31%
16.2593	16.4752	-1.31%	Passengers per Vehicle Hour	16.0043	16.7499	-4.45%
1.3772	1.4030	-1.84%	Passengers per Vehicle Mile	1.3591	1.4281	-4.83%
\$9.67	\$8.43	14.75%	Total Operating Cost Per Passenger	\$6.78	\$6.07	11.64%
<b>Call-A-Bus</b>						
123	105	17.14%	Total Monthly Passengers	1416	1732	-18.24%
<b>U of A ZipCard</b>						
15,293	16,024	-4.56%	Total Monthly Passengers	203,253	220,633	-7.88%
<b>Akron Public Schools ID Cards</b>						
39,982	38,032	5.13%	Total Monthly Passengers	451,878	281,548	60.50%



**METRO REGIONAL TRANSIT AUTHORITY**  
**MONTHLY REPORT OF OPERATIONS**  
**December 2018**

1/23/2019

					EXPENSE			TOTAL				PASSENGERS		NET COST PER			FAREBOX		
ROUTE #/DESCRIPTION		FAREBOX	GENERAL	TOT	PER REV	PER REV MILE	Allocation	PASSEN-	REV	REV	PEAK	PER:		PASSENGER:			RECOVERY		
		REVENUE	FARE	FAREBOX	HOURLY		model	GERG	HOURS	MILES	VEHICLES	REV HOUR	REV MILE	REV HOUR	REV MILE	Allocation	(Per Hour)	(Per Mile)	Allocation
1	West Market	\$ 16,715	\$ 13,202	\$ 29,917	\$ 312,655	\$ 260,316	\$ 262,930	43,007	1,715	18,540	6	25.1	2.32	\$ 6.57	\$ 5.36	\$ 5.42	9.6%	11.5%	11.4%
2	Arlington	\$ 16,574	\$ 12,561	\$ 29,134	\$ 278,447	\$ 253,317	\$ 244,538	40,918	1,528	18,042	6	26.8	2.27	\$ 6.09	\$ 5.48	\$ 5.26	10.5%	11.5%	11.9%
3	Copley/Hawkins	\$ 10,084	\$ 7,098	\$ 17,182	\$ 206,143	\$ 165,246	\$ 183,241	23,124	1,131	11,769	5	20.4	1.96	\$ 8.17	\$ 6.40	\$ 7.18	8.3%	10.4%	9.4%
4	Delia/N Hawkins	\$ 4,632	\$ 3,215	\$ 7,848	\$ 97,565	\$ 91,195	\$ 105,940	10,474	535	6,495	4	19.6	1.61	\$ 8.57	\$ 7.96	\$ 9.37	8.0%	8.6%	7.4%
5	East Market/Ellet	\$ 2,828	\$ 2,155	\$ 4,983	\$ 105,327	\$ 117,739	\$ 103,720	7,020	578	8,386	3	12.1	0.84	\$ 14.29	\$ 16.06	\$ 14.07	4.7%	4.2%	4.8%
6	E. Market/Lakemore	\$ 6,035	\$ 5,875	\$ 11,910	\$ 180,213	\$ 188,961	\$ 174,035	19,139	989	13,458	5	19.4	1.42	\$ 8.79	\$ 9.25	\$ 8.47	6.6%	6.3%	6.8%
7	Cuyahoga Falls Ave	\$ 4,451	\$ 3,917	\$ 8,368	\$ 144,031	\$ 115,549	\$ 133,345	12,759	790	8,230	4	16.1	1.55	\$ 10.63	\$ 8.40	\$ 9.80	5.8%	7.2%	6.3%
8	Kenmore/Barborton	\$ 9,507	\$ 6,002	\$ 15,509	\$ 179,651	\$ 173,600	\$ 160,780	19,553	986	12,364	4	19.8	1.58	\$ 8.39	\$ 8.09	\$ 7.43	8.6%	8.9%	9.6%
9	Wooster/East Ave	\$ 5,077	\$ 4,136	\$ 9,213	\$ 128,963	\$ 109,939	\$ 114,366	13,474	708	7,830	3	19.0	1.72	\$ 8.89	\$ 7.48	\$ 7.80	7.1%	8.4%	8.1%
10	Howard/Portage Tr	\$ 7,208	\$ 5,464	\$ 12,672	\$ 188,416	\$ 181,421	\$ 176,941	17,798	1,034	12,921	5	17.2	1.38	\$ 9.87	\$ 9.48	\$ 9.23	6.7%	7.0%	7.2%
11	South Akron	\$ 889	\$ 671	\$ 1,560	\$ 40,648	\$ 34,400	\$ 36,576	2,186	223	2,450	1	9.8	0.89	\$ 17.88	\$ 15.02	\$ 16.02	3.8%	4.5%	4.3%
12	Tallmadge Hill	\$ 4,397	\$ 4,035	\$ 8,432	\$ 161,105	\$ 118,799	\$ 152,950	13,145	884	8,461	5	14.9	1.55	\$ 11.61	\$ 8.40	\$ 10.99	5.2%	7.1%	5.5%
13	Grant/Firestone	\$ 5,491	\$ 4,441	\$ 9,932	\$ 136,694	\$ 100,139	\$ 127,131	14,466	750	7,132	4	19.3	2.03	\$ 8.76	\$ 6.24	\$ 8.10	7.3%	9.9%	7.8%
14	Euclid/Barborton	\$ 10,369	\$ 6,563	\$ 16,931	\$ 280,194	\$ 258,645	\$ 235,823	21,379	1,537	18,421	5	13.9	1.16	\$ 12.31	\$ 11.31	\$ 10.24	6.0%	6.5%	7.2%
17	Brown/Inman	\$ 7,446	\$ 4,839	\$ 12,285	\$ 157,322	\$ 135,346	\$ 153,743	15,764	863	9,640	5	18.3	1.64	\$ 9.20	\$ 7.81	\$ 8.97	7.8%	9.1%	8.0%
18	Thornton/Manchester	\$ 5,900	\$ 3,909	\$ 9,809	\$ 133,185	\$ 139,692	\$ 131,816	12,734	731	9,949	4	17.4	1.28	\$ 9.69	\$ 10.20	\$ 9.58	7.4%	7.0%	7.4%
19	Eastland	\$ 5,912	\$ 4,571	\$ 10,484	\$ 148,527	\$ 110,922	\$ 134,858	14,891	815	7,900	4	18.3	1.88	\$ 9.27	\$ 6.74	\$ 8.35	7.1%	9.5%	7.8%
21	South Main	\$ 632	\$ 670	\$ 1,302	\$ 33,418	\$ 24,768	\$ 31,358	2,183	183	1,764	1	11.9	1.24	\$ 14.71	\$ 10.75	\$ 13.77	3.9%	5.3%	4.2%
24	Lakeshore	\$ 1,173	\$ 1,151	\$ 2,324	\$ 43,428	\$ 30,483	\$ 47,803	3,749	238	2,171	2	15.7	1.73	\$ 10.96	\$ 7.51	\$ 12.13	5.4%	7.6%	4.9%
26	Exchange/Whitepond	\$ 1,984	\$ 1,597	\$ 3,581	\$ 87,752	\$ 79,141	\$ 78,095	5,204	481	5,637	2	10.8	0.92	\$ 16.17	\$ 14.52	\$ 14.32	4.1%	4.5%	4.6%
28	Merriman Valley	\$ 723	\$ 918	\$ 1,641	\$ 62,947	\$ 56,809	\$ 72,407	2,990	345	4,046	3	8.7	0.74	\$ 20.50	\$ 18.45	\$ 23.67	2.6%	2.9%	2.3%
30	Goodyear/Darrow	\$ 3,935	\$ 3,059	\$ 6,994	\$ 127,641	\$ 116,377	\$ 114,751	9,964	700	8,289	3	14.2	1.20	\$ 12.11	\$ 10.98	\$ 10.81	5.5%	6.0%	6.1%
33	State Rd/Wyoga Lake	\$ 1,757	\$ 1,394	\$ 3,151	\$ 65,089	\$ 69,193	\$ 65,043	4,541	357	4,928	2	12.7	0.92	\$ 13.64	\$ 14.54	\$ 13.63	4.8%	4.6%	4.8%
34	Cascade Village/Uhler	\$ 5,535	\$ 4,318	\$ 9,852	\$ 189,434	\$ 159,742	\$ 163,452	14,065	1,039	11,377	4	13.5	1.24	\$ 12.77	\$ 10.66	\$ 10.92	5.2%	6.2%	6.0%
50	Montrose Circulator	\$ 420	\$ 415	\$ 835	\$ 82,861	\$ 80,018	\$ 86,236	1,352	455	5,699	3	3.0	0.24	\$ 60.67	\$ 58.57	\$ 63.17	1.0%	1.0%	1.0%
51	Stow Circulator	\$ 604	\$ 421	\$ 1,025	\$ 75,585	\$ 98,482	\$ 75,115	1,371	415	7,014	2	3.3	0.20	\$ 54.38	\$ 71.08	\$ 54.04	1.4%	1.0%	1.4%
53	Portage/Graham	\$ 1,275	\$ 600	\$ 1,876	\$ 73,276	\$ 80,061	\$ 81,410	1,956	402	5,702	3	4.9	0.34	\$ 36.50	\$ 39.97	\$ 40.66	2.6%	2.3%	2.3%
54	DASH Downtown	\$ 2	\$ -	\$ 2	\$ 160,710	\$ 91,714	\$ 137,867	8,551	882	6,532	4	9.7	1.31	\$ 18.79	\$ 10.73	\$ 16.12	0.0%	0.0%	0.0%
59	Chapel Hill Circulator	\$ 527	\$ 299	\$ 826	\$ 50,248	\$ 45,871	\$ 53,754	974	276	3,267	2	3.5	0.30	\$ 50.74	\$ 46.25	\$ 54.34	1.6%	1.8%	1.5%
60	NC Express Chapel Hill	\$ 362	\$ 279	\$ 641	\$ 27,646	\$ 59,027	\$ 44,502	909	152	4,204	2	6.0	0.22	\$ 29.71	\$ 64.23	\$ 48.25	2.3%	1.1%	1.4%
61	NC Express Montrose	\$ 6,929	\$ 1,527	\$ 8,456	\$ 130,147	\$ 248,550	\$ 158,511	4,975	714	17,702	5	7.0	0.28	\$ 24.46	\$ 48.26	\$ 30.16	6.5%	3.4%	5.3%
101	Richfield/Bath	\$ 127	\$ 301	\$ 427	\$ 53,651	\$ 98,398	\$ 74,505	979	294	7,008	3	3.3	0.14	\$ 54.37	\$ 100.07	\$ 75.67	0.8%	0.4%	0.6%
102	Northfield Express	\$ 66	\$ 879	\$ 945	\$ 124,558	\$ 266,241	\$ 127,184	2,863	683	18,962	2	4.2	0.15	\$ 43.18	\$ 92.66	\$ 44.09	0.8%	0.4%	0.7%
103	Stow/Hudson	\$ 40	\$ 792	\$ 832	\$ 74,188	\$ 137,656	\$ 80,802	2,579	407	9,804	2	6.3	0.26	\$ 28.44	\$ 53.05	\$ 31.01	1.1%	0.6%	1.0%
104	Twinsburg Creekside	\$ 135	\$ 640	\$ 775	\$ 111,433	\$ 196,487	\$ 119,649	2,085	611	13,994	3	3.4	0.15	\$ 53.07	\$ 93.87	\$ 57.01	0.7%	0.4%	0.6%
110	Green/Springfield	\$ 55	\$ 636	\$ 691	\$ 62,643	\$ 84,020	\$ 66,229	2,071	344	5,984	2	6.0	0.35	\$ 29.91	\$ 40.24	\$ 31.65	1.1%	0.8%	1.0%
91	Monday Grocery	\$ 257	\$ 131	\$ 388	\$ 10,937	\$ 7,666	\$ 27,696	427	60	546	2	7.1	0.78	\$ 24.70	\$ 17.04	\$ 63.95	3.6%	5.1%	1.4%
92	Tuesday Grocery	\$ 857	\$ 68	\$ 925	\$ 4,949	\$ 2,199	\$ 23,784	222	27	157	2	8.2	1.42	\$ 18.12	\$ 5.74	\$ 102.97	18.7%	42.1%	3.9%
93	Wednesday Grocery	\$ 871	\$ 90	\$ 961	\$ 7,546	\$ 3,493	\$ 25,305	294	41	249	2	7.1	1.18	\$ 22.40	\$ 8.61	\$ 82.80	12.7%	27.5%	3.8%
94	Thursday Grocery	\$ 741	\$ 137	\$ 878	\$ 12,407	\$ 3,808	\$ 38,272	447	68	271	3	6.6	1.65	\$ 25.79	\$ 6.55	\$ 83.66	7.1%	23.1%	2.3%
95	Friday Grocery	\$ 1,002	\$ 115	\$ 1,117	\$ 7,498	\$ 2,870	\$ 25,179	376	41	204	2	9.1	1.84	\$ 16.97	\$ 4.66	\$ 63.99	14.9%	38.9%	4.4%
	JARC	\$ 2	\$ 435	\$ 437	\$ 4,253	\$ 7,582	\$ 24,312	1,418	23	540	2	60.8	2.63	\$ 2.69	\$ 5.04	\$ 16.84	10.3%	5.8%	1.8%
	LOOP	\$ -	\$ -	\$ -	\$ 17,134	\$ 10,716	\$ 10,389	-	94	763	-	-	-	\$ -	\$ -	\$ -	0.0%	0.0%	0.0%
	ZONE	\$ 45	\$ 183	\$ 228	\$ 56,871	\$ -	\$ 143,792	597	312	-	11	1.9	-	\$ 94.88	\$ (0.38)	\$ 240.48	0.4%	0.0%	0.2%
	SCAT	\$ 40,066	\$ 4,361	\$ 44,427	\$ 1,241,140	\$ 1,378,777	\$ 886,700	14,206	6,809	98,198	35	2.1	0.14	\$ 84.24	\$ 93.93	\$ 59.29	3.6%	3.2%	5.0%
TOTALS:	Line Service	\$ 153,572	\$ 113,710	\$ 267,282	\$ 4,637,337	\$ 4,616,600	\$ 4,630,135	378,973	33,541	328,799	147	14.9	1.15	\$ 11.53	\$ 13.29	\$ 11.51	5.8%	5.8%	5.8%
TOTALS:	SCAT	\$ 40,066	\$ 4,361	\$ 44,427	\$ 1,241,140	\$ 1,378,777	\$ 886,700	14,206	6,809	98,198	35	2.1	0.14	\$ 84.24	\$ 93.93	\$ 59.29	3.6%	3.2%	5.0%

**2018 MONTHLY RIDERSHIP BY ROUTE**

Route#	Description	JAN	FEB	MAR	APR	MAY	JUNE	JUL	AUG	SEP	OCT	NOV	DEC	% Change	Dec-17
1	West Market	36,895	38,699	42,318	39,243	43,657	42,819	41,801	50,381	43,315	48,696	43,653	43,007	6.8%	40,271
2	Arlington	38,568	40,873	42,252	40,372	44,666	42,876	42,810	48,797	42,649	49,065	41,348	40,918	1.7%	40,240
3	Copley Rd/Hawkins	21,016	21,920	23,246	22,166	24,865	21,847	22,171	25,258	23,987	28,364	23,184	23,124	8.7%	21,273
4	Delia/N Hawkins	9,757	10,328	11,013	10,792	12,276	8,599	8,233	10,712	12,217	13,663	11,911	10,474	5.4%	9,935
5	East Market/Ellet	6,414	6,860	7,046	7,080	7,973	6,202	6,766	7,670	7,889	8,941	7,914	7,020	25.8%	5,579
6	East Market/Lakemore	18,311	18,263	20,216	19,386	21,904	17,792	17,375	20,888	20,904	23,796	21,103	19,139	6.7%	17,935
7	Cuyahoga Falls Ave	11,977	12,556	13,558	13,423	14,339	13,303	13,580	15,501	13,214	13,967	12,972	12,759	-5.9%	13,564
8	Kenmore/Barberton	20,230	20,212	21,982	20,495	22,797	21,125	21,016	24,085	19,558	23,288	19,910	19,553	-6.0%	20,791
9	Wooster/East Ave	13,992	14,822	16,142	14,337	16,679	12,202	12,189	14,154	14,448	17,095	14,687	13,474	0.7%	13,384
10	Howard/Portage Trail	18,348	18,677	21,122	19,775	20,675	19,779	18,623	22,272	19,610	20,815	18,856	17,798	-3.0%	18,348
11	South Akron	2,564	2,501	2,794	2,401	2,678	2,379	1,956	2,493	2,654	3,068	2,650	2,186	-3.3%	2,260
12	Tallmadge Hill	12,579	12,729	13,291	13,482	14,164	12,793	12,435	15,187	13,141	15,844	13,019	13,145	1.4%	12,962
13	Grant/Firestone Park	14,194	14,289	15,348	14,505	15,309	13,889	13,748	17,323	16,165	18,034	17,036	14,466	3.8%	13,940
14	Euclid/Barberton XP	20,770	20,728	23,958	22,680	24,149	23,440	23,070	25,960	22,748	26,855	23,021	21,379	4.5%	20,467
17	Brown/Inman	15,327	15,490	16,906	14,633	16,283	15,181	15,031	18,008	16,657	19,936	17,087	15,764	-1.0%	15,929
18	Thornton/Manchester	13,225	15,031	15,017	14,701	15,950	14,207	14,564	17,441	14,136	15,985	13,887	12,734	-6.0%	13,540
19	Eastland	15,171	14,844	15,715	15,814	16,961	15,931	16,656	18,578	15,856	18,432	15,396	14,891	2.6%	14,512
21	South Main	2,226	2,389	2,235	2,247	2,393	2,287	2,554	2,788	2,353	2,860	2,381	2,183	2.3%	2,134
24	Lakeshore	3,938	3,962	3,965	4,233	4,457	3,567	3,965	4,531	4,162	4,710	3,863	3,749	-6.2%	3,997
26	W Exchange/White Pond	5,975	6,150	6,238	6,141	6,509	5,614	5,454	5,939	6,115	6,682	6,004	5,204	-5.8%	5,525
28	Merriman Valley	3,593	3,921	4,532	3,903	4,511	2,603	2,467	3,141	3,596	4,344	3,799	2,990	-11.2%	3,367
30	Goodyear/Darrow	9,790	10,236	10,873	9,964	11,450	8,749	8,906	11,447	11,055	12,976	11,464	9,964	5.7%	9,423
33	State Rd/Wyoga Lake	4,898	5,105	5,913	5,320	5,466	5,070	4,775	5,772	4,868	6,259	5,163	4,541	3.8%	4,376
34	Cascade Village/Uhler	13,450	13,780	15,033	13,213	14,183	13,342	13,133	15,840	13,954	16,603	14,466	14,065	1.6%	13,839
50	Montrose Circulator	1,224	1,632	1,433	1,498	1,583	1,540	1,399	1,667	1,325	1,733	1,440	1,352	5.5%	1,281
51	Stow Circulator	1,035	1,089	1,338	1,328	1,466	1,278	1,361	1,715	1,381	1,692	1,625	1,371	32.3%	1,036
53	Portage/Graham	1,839	1,873	1,920	1,881	2,283	2,036	2,318	2,726	1,916	2,477	2,099	1,956	0.3%	1,950
54	DASH Circulator	11,975	15,358	14,809	16,352	9,350	6,061	6,831	10,190	14,340	17,302	13,737	8,551	6.4%	8,035
59	Chapel Hill Circulator	1,052	1,165	1,220	1,169	1,190	1,119	1,340	1,413	964	1,201	1,159	974	-5.3%	1,029
60	NCX Chapel Hill/Cleveland	1,460	1,336	1,439	1,365	1,427	1,424	1,372	1,521	1,193	1,391	1,224	909	-21.8%	1,163
61	NCX Montrose/Cleveland	6,398	6,015	6,592	5,965	6,717	5,999	6,116	6,870	5,659	6,658	5,954	4,975	-3.4%	5,151
101	Richfield/Bath	1,052	949	1,111	1,098	1,319	1,150	1,090	1,137	1,228	1,225	1,361	979	-1.1%	990
102	Northfield Express	2,938	3,282	3,431	3,534	3,789	3,729	3,972	4,461	3,273	3,956	3,534	2,863	10.6%	2,589
103	Stow/Hudson	2,629	2,721	2,638	2,613	2,541	2,632	2,239	2,900	2,643	3,072	2,867	2,579	-9.1%	2,836
104	Twinsburg Creekside	1,959	1,887	1,943	2,212	2,522	1,945	1,972	2,651	2,331	2,686	2,166	2,085	24.2%	1,679
110	Green/Springfield	2,380	2,363	2,323	2,276	2,867	1,977	2,091	2,344	2,267	2,740	2,294	2,071	-6.6%	2,218
<b>TOTAL:</b>		<b>369,149</b>	<b>384,035</b>	<b>410,910</b>	<b>391,597</b>	<b>421,348</b>	<b>376,486</b>	<b>375,379</b>	<b>443,761</b>	<b>403,771</b>	<b>466,411</b>	<b>404,234</b>	<b>375,192</b>	<b>2.1%</b>	<b>367,548</b>

# Rail Operations Committee

**COMMITTEE ASSIGNMENT:  
RAIL OPERATIONS**

**RESOLUTION NO. 2019-01**

A resolution authorizing the Executive Director to extend the term of the operating agreement with the Cuyahoga Valley Scenic Railway (CVSR) that allows CVSR to use Northside Station in Akron for passenger service and to use METRO tracks extending from Northside (MP 40.3) to the interconnect with the Wheeling and Lake Erie Railway located south of Hazel St (MP 38.31) for connections to Wheeling care maintenance facilities.

**WHEREAS**, CVSR has been a longstanding partner of METRO RTA rail operations;

**WHEREAS**, in the past CVSR has assisted METRO in securing funds for rail rehabilitation and crossing signalization;

**WHEREAS**, CVSR maintains the Northside Station and its property in Akron;

**WHEREAS**, CVSR brings tourists and assists in supporting a tourist economy in Akron;

**WHEREAS**, CVSR is a significant contributor to the local development of the Northside area; and

**WHEREAS**, CVSR contributes riders to the METRO Loop Service.

**NOW, THEREFORE BE IT RESOLVED**, by the Board of Trustees of the METRO Regional Transit Authority that:

1. The Executive Director/Secretary-Treasurer is authorized to enter into an operating agreement with the Cuyahoga Valley Scenic Railway to use Northside Station and to operate on METRO's Sandyville Line from MP 40.3 to MP 38.3.
2. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

**DATE ADOPTED** January 29, 2019

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**ROBERT E. DEJOURNETT,  
PRESIDENT**

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**DAWN S. DISTLER,  
EXECUTIVE DIRECTOR/  
SECRETARY-TREASURER**

# Safety Committee

December 10, 2018

To: Dawn Distler, Executive Director  
Robert DeJournett, Board President and all other Board Members

From: Quentin Wyatt, Manager of Safety

RE: November 2018 Safety and Security Report

METRO RTA employees were involved in fifteen (15) accidents during November 2018; seven (7) from SCAT, five (5) from Line Service and three (3) from Maintenance. Six (6) accidents were classified as Preventable and nine (9) as Non-Preventable. Operators with preventable accidents met with Manager of Safety Quentin Wyatt. The onboard video was reviewed with the operators and reasonable measures that could have been utilized to avoid the accident and prevent others in the future were discussed.

Thomas Worldwide reported no vehicle accidents while transporting METRO RTA passengers.

The Akron Police and the Summit County Sheriffs responded to thirty-six (36) documented incidents at the RKP Transit Center, bus shelters, and on the buses. These incidents resulted in nine (9) adult arrests and four (4) juvenile arrests. The arrests included misconduct at a transit facility, fighting, assault, felony drug possession and warrants. Akron Fire and EMS responded to the RKP Transit Center on eleven (11) occasions to assist passengers with medical issues. Five (5) individuals were transported to detox from the transit center. Mobile Patrol boarded 43 buses and checked 101 shelters. Mobile patrol removed 5 individuals during their random stops.

#### **UPCOMING EVENTS**

December 14<sup>th</sup> Shawn Metcalf, Chief of Police and Quentin Wyatt, Manager of Safety will be attending the OPTA Security Meeting in Columbus.

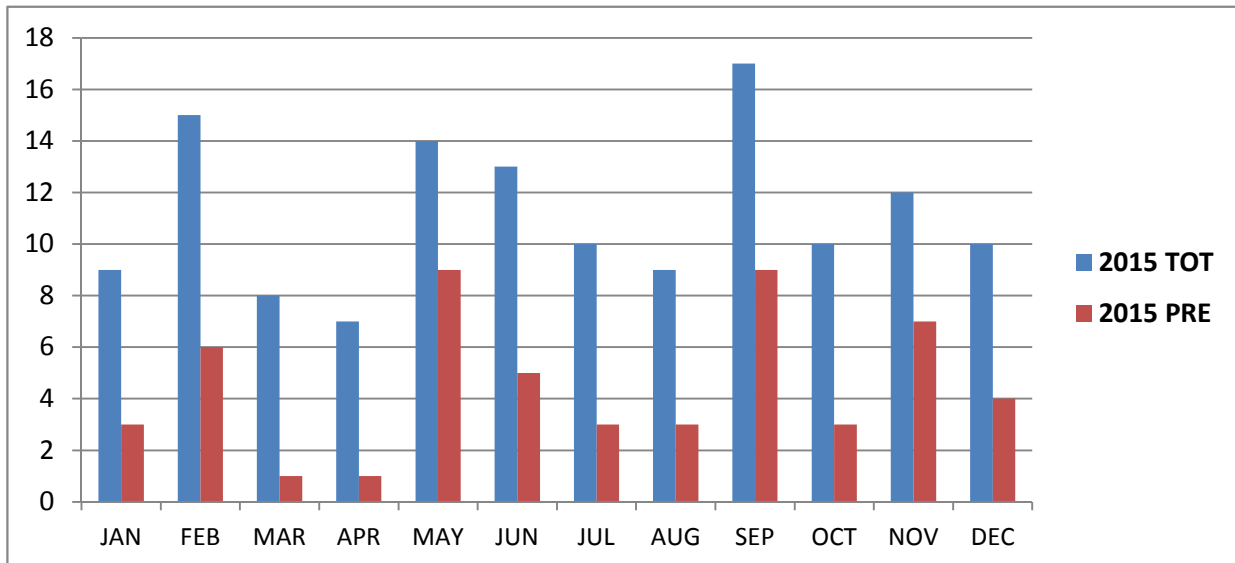
## NOVEMBER 2018 ACCIDENT REPORT

Date	Preventable	Non-Preventable	SCAT	LINE	MAINT	Property Damage	Personal Injury	Operator Cited	Disabling Damage	Details
11/1/2018		1	1							O/V Side-Swiped Parked Bus
11/1/2018	1				1					Bus Backed into Fixed Object in Garage
11/6/2018	1				1	1				Bus Struck Fixed Object in Garage
11/9/2018		1		1		1		1		Bus Side-Swiped O/V
11/9/2018		1		1		1				O/V Side-Swiped Stopped Bus
11/10/2018		1		1		1				O/V Rear-Ended Stopped Bus
11/12/2018		1	1							O/V Side-Swiped Bus Mirror
11/14/2018	1				1	1				Bus Struck Garage Door
11/14/2018		1	1			1				O/V Side-Swiped Stopped Bus
11/16/2018	1			1		1				Bus Struck Fixed Object in Garage
11/18/2018		1		1		1				O/V Struck Turning Bus
11/23/2018		1	1			1				O/V Backed into Parked Bus
11/28/2018		1	1			1				O/V Backed into Stopped Bus
11/30/2018	1		1			1		1		Bus Rear-Ended O/V
11/30/2018	1		1			1				Bus Backed into Fixed Object
<b>SUM</b>	<b>6</b>	<b>9</b>	<b>7</b>	<b>5</b>	<b>3</b>	<b>12</b>	<b>0</b>	<b>2</b>	<b>0</b>	
<b>%</b>	<b>40.00</b>	<b>60.00</b>	<b>46.67</b>	<b>33.33</b>	<b>20.00</b>	<b>80.00</b>	<b>0.00</b>	<b>13.33</b>	<b>0.00</b>	
<b>TOTAL</b>	<b>15</b>									

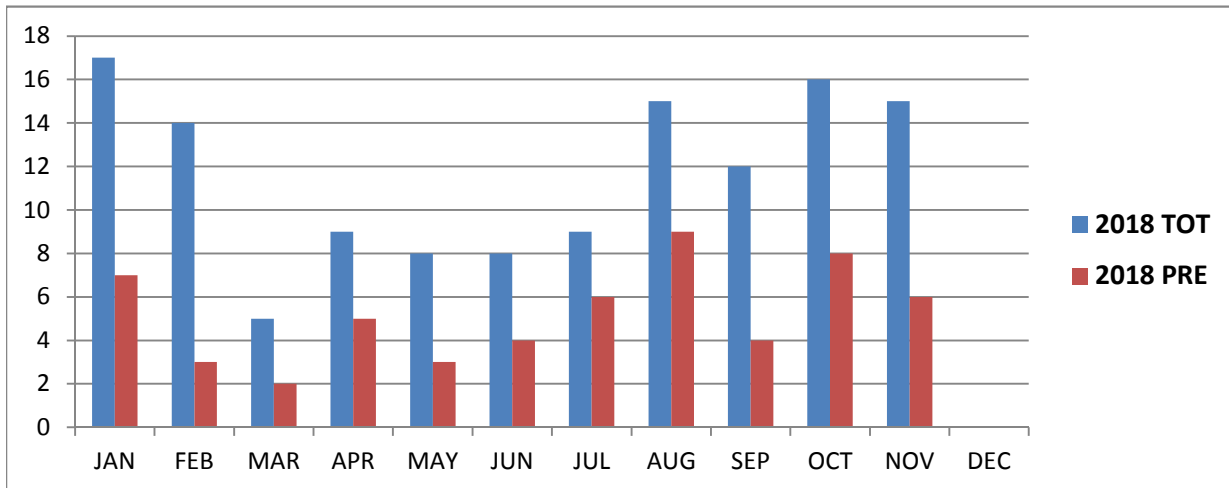
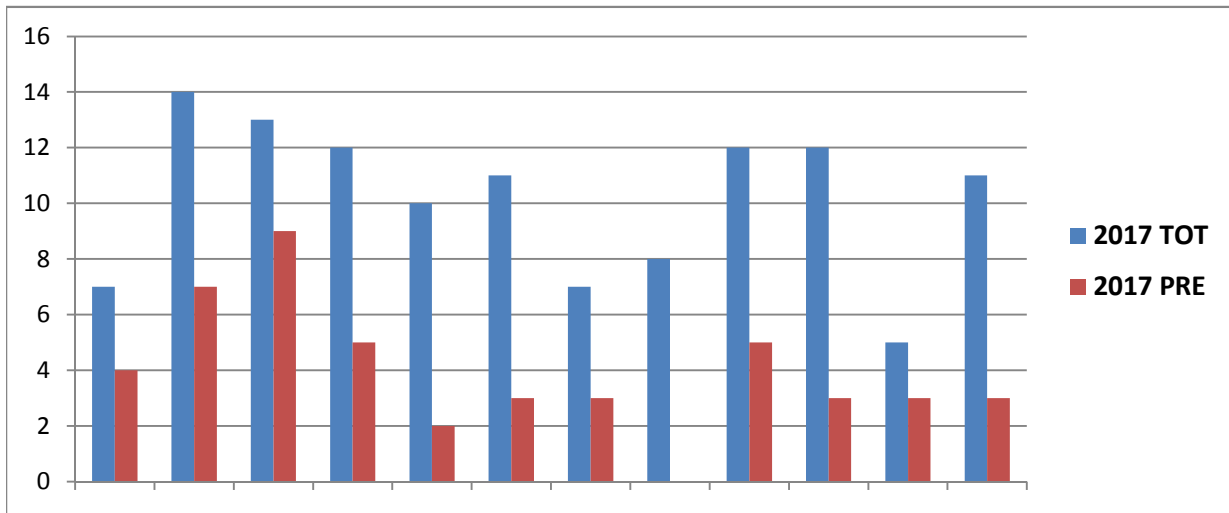
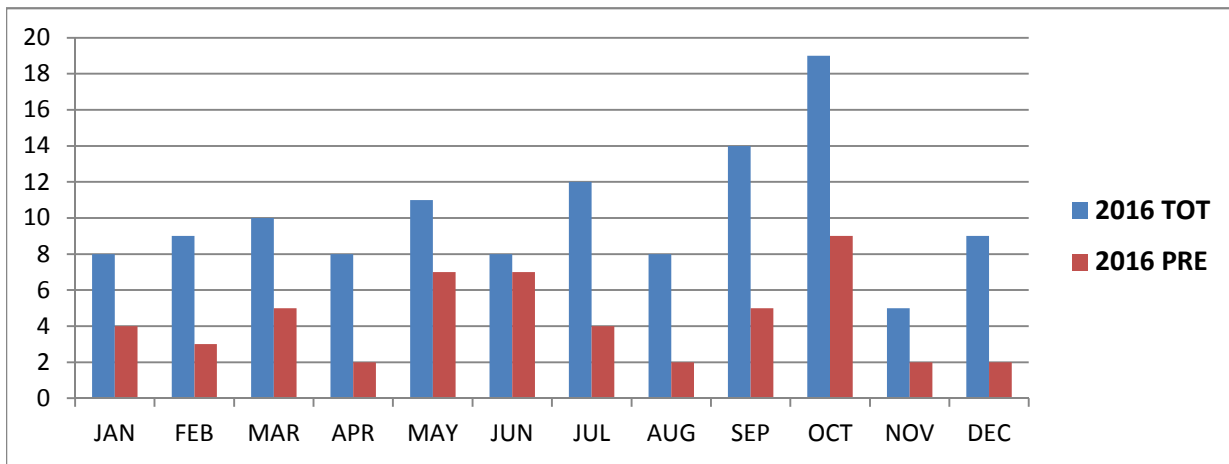
## 2015 - 2018 TOTAL ACCIDENTS

	2015		2016		2017		2018	
	TOT	PRE	TOT	PRE	TOT	PRE	TOT	PRE
JAN	9	3	8	4	7	4	17	7
FEB	15	6	9	3	14	7	14	3
MAR	8	1	10	5	13	9	5	2
APR	7	1	8	2	12	5	9	5
MAY	14	9	11	7	10	2	8	3
JUN	13	5	8	7	11	3	8	4
JUL	10	3	12	4	7	3	9	6
AUG	9	3	8	2	8	0	15	9
SEP	17	9	14	5	12	5	12	4
OCT	10	3	19	9	12	3	16	8
NOV	12	7	5	2	5	3	15	6
DEC	10	4	9	2	11	3		

<b>Total</b>	<b>134</b>	<b>54</b>	<b>121</b>	<b>52</b>	<b>122</b>	<b>47</b>	<b>128</b>	<b>57</b>
<b>% Prev</b>	<b>40.30</b>		<b>42.98</b>		<b>38.52</b>		<b>44.53</b>	







#### 2018 Total Accidents

Total Miles 5766891.7

Total Accidents 128

Miles Between Total Accidents 45053.84

Total Accidents Per Million Miles 22.20

#### 2018 Preventable Accidents

Total Miles 5766891.7

Total Preventable Accidents 57

Miles Between Accidents 101173.54

Total Preventable Accidents Per Million Miles 9.88

January 18, 2019

To: Dawn Distler, Executive Director  
Robert DeJournett, Board President and all other Board Members

From: Quentin Wyatt, Manager of Safety

RE: December 2018 Safety and Security Report

METRO RTA employees were involved in ten (10) accidents during December 2018; zero (0) from SCAT, eight (8) from Line Service and two (2) from Maintenance. Three (3) accidents were classified as Preventable and seven (7) as Non-Preventable. Operators with preventable accidents met with Manager of Safety Quentin Wyatt. The onboard video was reviewed with the operators and reasonable measures that could have been utilized to avoid the accident and prevent others in the future were discussed.

Thomas Worldwide reported no vehicle accidents while transporting METRO RTA passengers.

The Akron Police and the Summit County Sheriffs responded to forty-one (41) documented incidents at the RKP Transit Center, Bus Shelters, and on the buses. These incidents resulted in seven (7) adult arrests and four (4) juvenile arrests. The arrests included misconduct at a transit facility, fighting, assault, felony drug possession, misconduct at a transit facility, theft and warrants. Akron Fire and EMS responded to the RKP Transit Center on nine (9) occasions to assist passengers with medical issues. Three (3) individuals were transported to detox from the transit center. Mobile Patrol boarded 22 buses and checked 31 shelters. Mobile patrol removed 2 individuals during their random stops.

On December 14, 2018 Shawn Metcalf, Chief of Police and Quentin Wyatt, Manager of Safety attended the Ohio Public Transit Association Security Committee Meeting in Columbus.

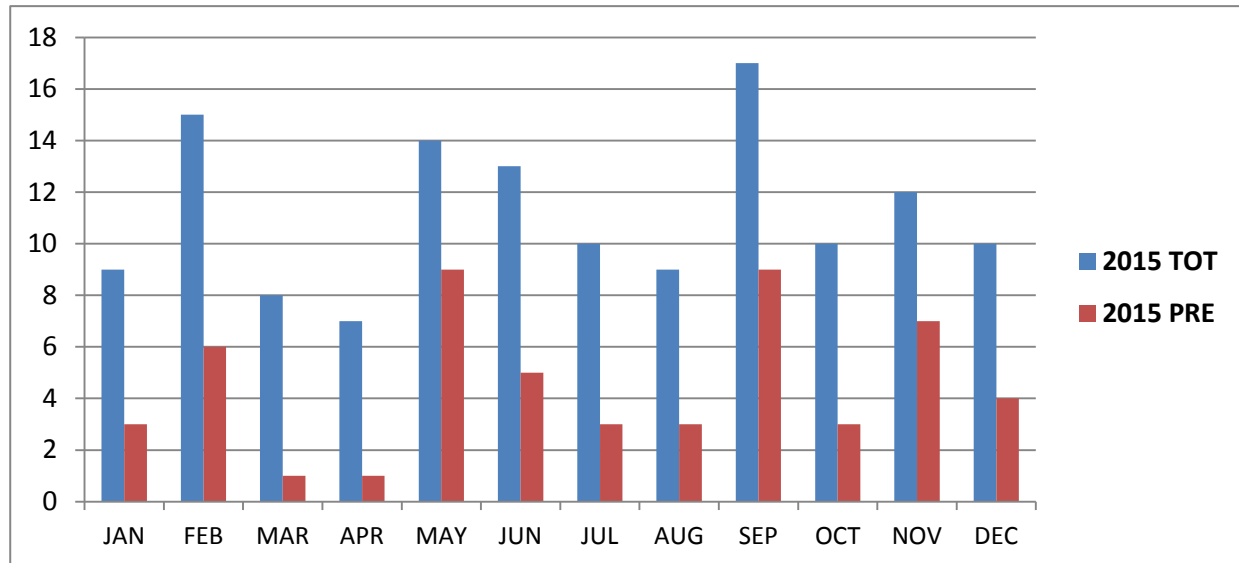
## DECEMBER 2018 ACCIDENT REPORT

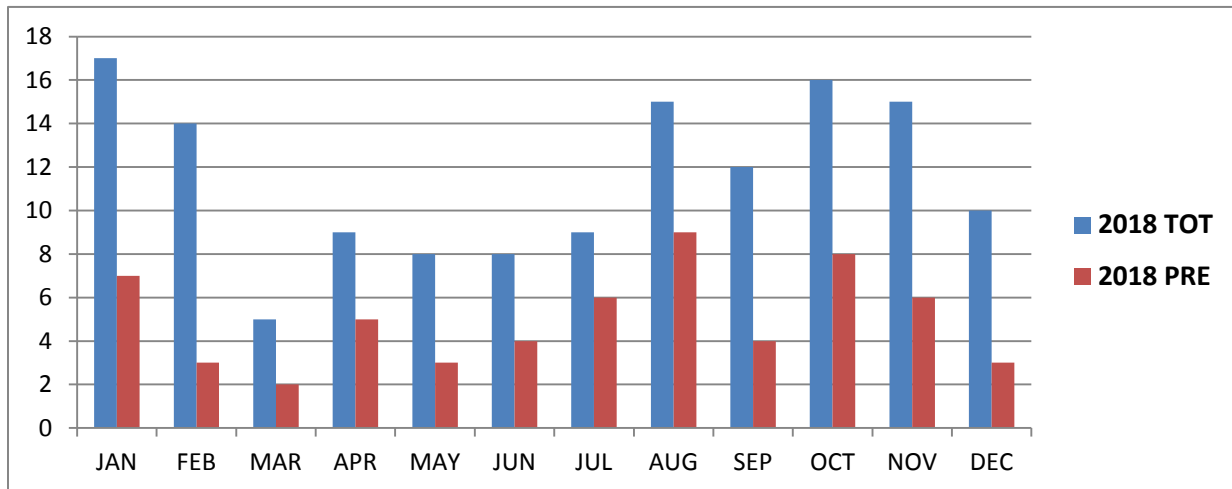
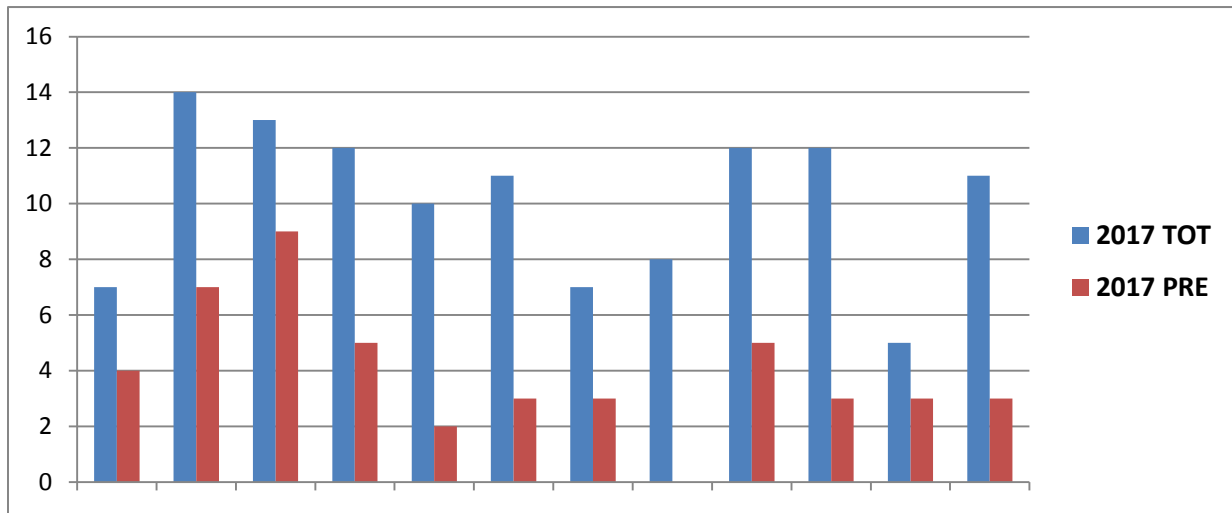
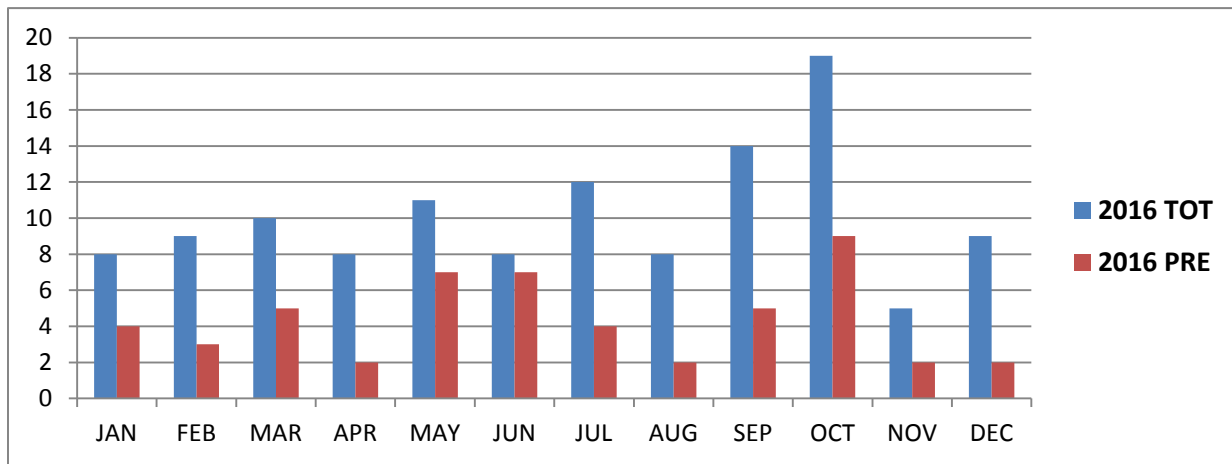
Date	Preventable	Non-Preventable	SCAT	LINE	MAIN	Property Damage	Personal Injury	Operator Cited	Disabling Damage	Details
12/2/2018		1		1		1	1		1	O/V Ran Light Struck Bus
12/3/2018		1		1		1				O/V Struck Bus
12/4/2018	1			1		1				Bus Struck O/V While Turning
12/7/2018		1		1		1				O/V Struck Bus Mirror
12/8/2018		1			1	1			1	O/V Side-Swiped Moving Bus
12/10/2018		1		1		1				O/V Struck Bus Mirror
12/13/2018	1				1	1				Bus Struck Other Bus in Garage
12/21/2018		1		1						O/V Struck Bus Mirror
12/23/2018	1			1		1				Bus Side-swiped O/V While Turning
12/24/2018		1		1		1			1	O/V Ran Light / Struck by Bus
<b>SUM</b>	<b>3</b>	<b>7</b>	<b>0</b>	<b>8</b>	<b>2</b>	<b>9</b>	<b>1</b>	<b>0</b>	<b>3</b>	
<b>%</b>	<b>30.00</b>	<b>70.00</b>	<b>0.00</b>	<b>80.00</b>	<b>20.00</b>	<b>90.00</b>	<b>10.00</b>	<b>0.00</b>	<b>30.00</b>	
<b>TOTAL</b>	<b>10</b>									

## 2015 - 2018 TOTAL ACCIDENTS

	2015		2016		2017		2018	
	TOT	PRE	TOT	PRE	TOT	PRE	TOT	PRE
JAN	9	3	8	4	7	4	17	7
FEB	15	6	9	3	14	7	14	3
MAR	8	1	10	5	13	9	5	2
APR	7	1	8	2	12	5	9	5
MAY	14	9	11	7	10	2	8	3
JUN	13	5	8	7	11	3	8	4
JUL	10	3	12	4	7	3	9	6
AUG	9	3	8	2	8	0	15	9
SEP	17	9	14	5	12	5	12	4
OCT	10	3	19	9	12	3	16	8
NOV	12	7	5	2	5	3	15	6
DEC	10	4	9	2	11	3	10	3

<b>Total</b>	<b>134</b>	<b>54</b>	<b>121</b>	<b>52</b>	<b>122</b>	<b>47</b>	<b>138</b>	<b>60</b>
<b>% Prev</b>	<b>40.30</b>		<b>42.98</b>		<b>38.52</b>		<b>43.48</b>	





#### 2018 Total Accidents

Total Miles 6249408.9

Total Accidents 138

Miles Between Total Accidents 45285.57

Total Accidents Per Million Miles 22.08

#### 2018 Preventable Accidents

Total Miles 6249408.9

Total Preventable Accidents 60

Miles Between Accidents 104156.82

Total Preventable Accidents Per Million Miles 9.60

# Human Resources Committee

January 17, 2019

TO: Dawn Distler, Executive Director & Secretary/Treasurer  
Robert DeJournett, Board President,  
and All Other Board Members

FROM: Human Resources

RE: January 2019 Human Resources Report

During December 2018, there were two promotions in the Customer Services Department.

METRO RTA employees participated in 2,421.50 training hours during the month of December 2018.

<u>*OHSA Recordable Rate</u>		<u>**DART Rate</u>	
2017 YTD	7.76	2017 YTD	5.41
2018 YTD	7.01	2018 YTD	3.38

\*OSHA – Occupational Safety & Health Administration

\*\*DART – Days Away, Restricted Transfer

During the month of December 2018, there two (2) work-related injuries reported requiring medical treatment; none resulting in lost time.

### Upcoming Events

The next HR Days in the Bullpen and at the Transit Center will be February 7<sup>th</sup> and 13<sup>th</sup>, 2019, respectively. The theme is Random Acts of Kindness Month.

HUMAN RESOURCES MONTHLY REPORT  
METRO REGIONAL TRANSIT AUTHORITY  
December 31, 2018

CURRENT MONTH	LAST MONTH	% CHANGE		CURRENT MONTH	LAST YEAR DEC 2017	% CHANGE
410	399	2.76%	TOTAL EMPLOYEES	410	403	1.74%
271	259	4.63%	TOTAL OPERATORS	271	266	1.88%
230	230	0.00%	FULL-TIME OPERATORS	230	238	-3.36%
1	1	0.00%	EXTRA BOARD FILL-IN	1	1	0.00%
40	28	30.00%	SPECIAL SERVICE OPS	40	27	48.15%
39	39	0.00%	MECHANICS	39	40	-2.50%
16	16	0.00%	VEHICLE SERVICE	16	15	6.67%
70	71	-1.41%	SALARIED STAFF	71	65	9.23%
14	14	0.00%	OFFICE PERSONNEL	14	17	-17.65%
157	154	1.95%	MALE NON-MINORITY	157	154	1.95%
112	105	6.25%	MALE MINORITY	112	109	2.75%
41.64%	40.54%	2.70%	% MINORITY	41.64%	41.44%	0.48%
68	69	-1.45%	FEMALE, NON-MINORITY	68	70	-2.86%
73	71	2.82%	FEMALE, MINORITY	73	70	4.29%
51.77%	50.71%	2.10%	% MINORITY	51.77%	50.00%	3.54%
45.12%	44.11%	2.29%	TOTAL MINORITY	45.12%	44.42%	1.58%
34.39%	35.09%	-1.99%	TOTAL FEMALE	34.39%	34.74%	-1.01%

CURRENT MONTH	LAST YEAR DEC 2017	% CHANGE		Y-T-D 2018	Y-T-D 2017	% CHANGE
12	5	0.01%	NEW HIRES	33	27	22.22%
1	3	-66.67%	TERMINATIONS	26	27	-3.70%
1	0	#DIV/0!	INVOLUNTARY TERM	9	6	50.00%
0	3	-100.00%	VOLUNTARY TERM	17	27	-37.04%
0	0	#DIV/0!	PROMOTIONS	6	13	-53.85%
0	0	0.00%	TRANSFERS	0	0	0.00%
2	3	-33.33%	ON-THE-JOB INJURIES	29	33	-12.12%
2	3	-33.33%	# WORKERS COMP CLAIMS	29	33	-9.00%
2	7	-71.43%	SIC/ACC CLAIMS	52	49	6.12%
6.53%	6.65%	-1.80%	% OP ABSENTEEISM	6.58%	6.76%	-2.66%
2,421.50	1,510.50	60.31%	# TRAINING HOURS	20,892.50	18,933.50	10.35%
3.45%	2.21%	-96.55%	% TRAINING/WORKING HRS	2.48%	2.19%	13.02%
70,228	68,486	2.54%	TOTAL WORKING HOURS	844,110	863,819	-2.28%



# Other

**METRO REGIONAL TRANSIT AUTHORITY  
MONTHLY ATTENDANCE / LABOR**

MTD 2018	MTD 2017	(VAR)	NOVEMBER	YTD 2018	YTD 2017	(VAR)
2	1	100.0%	NO PHYSICAL	9	16	-43.8%
12	16	-25.0%	RANDOM	106	125	-15.2%
215	239	-10.0%	FMLA	2,278	2,037	11.8%
0	20	#N/A	TEMP ASSIGN	8	451	-98.2%
287	256	12.1%	SICK	3,121	2,970	5.1%
91	99	-8.1%	PERS LV	1,099	1,127	-2.5%
10	1	900.0%	LOA	57	83	-31.3%
9	0	#N/A	TRADE	53	40	32.5%
9	11	-18.2%	BIRTHDAY	93	90	3.3%
14	19	-26.3%	UNION BUS	155	182	-14.8%
29	29	0.0%	SUSPENSION	456	178	156.2%
9	3	200.0%	FUNERAL LV	79	97	-18.6%
1	0	#N/A	JURY DUTY	10	9	11.1%
0	0	#N/A	REPORT OFF	0	1	#N/A
0	0	#N/A	TRADE, UNION	0	0	#N/A
2	0	#N/A	OK OFFICE	11	10	10.0%
0	0	#N/A	LICENSE EXP	1	0	#N/A
0	0	#N/A	EXCUSED	0	0	#N/A
2	1	100.0%	WITNESS TIME	9	10	-10.0%
4	0	#N/A	ADT POST ACCIDENT	64	46	39.1%
0	0	#N/A	TRANSIT AMBASSADOR	0	0	#N/A
0	6	#N/A	TRANSITIONAL WORK	82	168	-51.2%
696	701	-0.7%		7,691	7,640	0.7%
19	23	-17.4%	MISS OUTS	261	248	5.2%
3,994	3,556	12.3%	UNSCHEDULED OT	47,265	40,533	16.6%
381	396	-3.8%	SCHEDULED OT	4,184	4,052	3.3%
180	205	-12.2%	PAD TIME	1,912	1,994	-4.1%
20	73	-72.6%	MINIMUM DAILY GUAR	302	459	-34.2%
26,360	25,852	2.0%	PLATFORM LINE TIME	268,411	271,055	-1.0%
9,699	10,786	-10.1%	SCAT PLATFORM TIME	103,787	103,179	0.6%
1,317	1,228	7.2%	DEADHEAD TRAVEL	13,467	12,527	7.5%
0	47	#N/A	BOE PLT	220	613	-64.1%
40,062	42,405	-5.5%	TOTAL LABOR	425,557	440,831	-3.5%
9.97%	8.39%		UOT/LABOR	11.11%	9.19%	
22	21	4.8%	WEEKDAYS			
4	4	0.0%	SUNDAY			
4	4	0.0%	SATURDAY			
2,695	2,695	METRO	PULL OUT PERFORMANCE	2,001	1,849	SCAT
25	0	LATE		40	45	LATE
99.07%	100.00%	% ON TIME		98.00%	97.57%	% ON TIME



**METRO REGIONAL TRANSIT AUTHORITY  
MONTHLY ATTENDANCE / LABOR**

MTD 2018	MTD 2017	(VAR)	DECEMBER	YTD 2018	YTD 2017	(VAR)
5	3	66.7%	NO PHYSICAL	14	19	-26.3%
12	11	9.1%	RANDOM	118	136	-13.2%
221	213	3.8%	FMLA	2,499	2,250	11.1%
0	21	#N/A	TEMP ASSIGN	8	472	-98.3%
322	336	-4.2%	SICK	3,443	3,306	4.1%
99	81	22.2%	PERS LV	1,198	1,208	-0.8%
5	6	-16.7%	LOA	62	89	-30.3%
9	2	350.0%	TRADE	62	42	47.6%
6	5	20.0%	BIRTHDAY	99	95	4.2%
21	14	50.0%	UNION BUS	176	196	-10.2%
7	28	-75.0%	SUSPENSION	463	206	124.8%
11	9	22.2%	FUNERAL LV	90	106	-15.1%
0	0	#N/A	JURY DUTY	10	9	11.1%
0	0	#N/A	REPORT OFF	0	1	#N/A
0	0	#N/A	TRADE, UNION	0	0	#N/A
0	0	#N/A	OK OFFICE	11	10	10.0%
0	0	#N/A	LICENSE EXP	1	0	#N/A
0	0	#N/A	EXCUSED	0	0	#N/A
0	1	#N/A	WITNESS TIME	9	11	-18.2%
1	4	-75.0%	ADT POST ACCIDENT	65	50	30.0%
0	0	#N/A	TRANSIT AMBASSADOR	0	0	#N/A
27	13	107.7%	TRANSITIONAL WORK	109	181	-39.8%
746	747	-0.1%		8,437	8,387	0.6%
23	34	-32.4%	MISS OUTS	284	282	0.7%
4,106	4,228	-2.9%	UNSCHEDULED OT	51,371	44,761	14.8%
337	393	-14.2%	SCHEDULED OT	4,521	4,445	1.7%
164	198	-17.2%	PAD TIME	2,076	2,192	-5.3%
31	42	-26.2%	MINIMUM DAILY GUAR	333	501	-33.5%
25,730	26,081	-1.3%	PLATFORM LINE TIME	294,141	297,136	-1.0%
8,876	9,887	-10.2%	SCAT PLATFORM TIME	112,663	113,066	-0.4%
1,266	1,204	5.1%	DEADHEAD TRAVEL	14,733	13,731	7.3%
0	42	#N/A	BOE PLT	220	655	-66.4%
41,113	41,729	-1.5%	TOTAL LABOR	466,670	482,560	-3.3%
9.99%	10.13%		UOT/LABOR	11.01%	9.28%	
21	21	0.0%	WEEKDAYS			
5	5	0.0%	SUNDAY			
5	5	0.0%	SATURDAY			
2,695	2,695	METRO	PULL OUT PERFORMANCE	1,911	1,981	SCAT
25	2	LATE		54	50	LATE
99.07%	99.93%	% ON TIME		97.17%	97.48%	% ON TIME